

What is the study about?



We want to understand whether a dementia communication skills training course for ward staff does improve patient care.

What does taking part involve?



A researcher will watch the care you receive from hospital staff. They will make notes of what they see and hear and might talk to you about how well you feel the ward staff are caring for you.

Do I have to take part?



Taking part is up to you. If you decide not to, it won't affect your care. If you agree to take part then change your mind, the researcher will stop watching you.

What are the benefits and risks?



- You could help to find ways of providing improved hospital care for people with memory problems.
- You might find being watched and talking to the researcher about the care you have received upsetting. If this happens, we will support you and can stop watching or talking to you.

What will be done with the information?



We might use quotes from your interview or descriptions of the care you receive in reports or talks, but we will never use your name. Anything you tell us or we see is confidential, unless you tell us or we see something that puts you or someone else at risk of harm.

Who do I contact if I have any question or want to take part?

Please contact *Researcher Name* by texting or calling:

Insert researcher mobile phone number

Researcher name will be very happy to tell you more or to answer any questions.

*Insert photo
of researcher*