

EMPatH

ExaMining the Experiences of Transgender Patients and their Healthcare Professionals at Milton Keynes University Hospital
IRAS Project ID: 327106

Patient identifies as Trans* or non-binary

Patient registers their interest in EMpatH with their HCP or the researcher

Initial screening meeting between patient and researcher, identifying a specific hospital episode, and a specific HCP

Initial screening meeting between the researcher and patient-identified HCP

Patient and staff meet inclusion criteria

Inclusion criteria:

Patient has capacity
Patient can identify an episode of care at MKUH in the last 18 months that they wish to explore
Patient can identify a current member of MKUH staff willing to participate
Patient can speak and read English

Exclusion criteria:

Patient is <16 years old, and parent/guardian does not consent
Patient has not attended MKUH in the last 18 months
Patient-identified MKUH staff member declines to participate
Patient has significant visual impairment and is unable to see toolkit photographs

Patient consent +/- Assent for minors
Staff consent

Patient and staff meet inclusion criteria

Patient and staff meet inclusion criteria

Face to face interview with Trans* patient, using photo elicitation to answer the discovery question generated through the PPI focus group

Face to face interview with staff member, using photo elicitation to answer the discovery question generated through the PPI focus group

Thematic analysis within pairings

Thematic analysis between pairings

Identified themes translated into recommendations for care policy and staff training

Identified themes translated into patient information messaging