ISRCTN07866042 https://doi.org/10.1186/ISRCTN07866042

A randomised controlled trial to assess outcomes associated with three modalities of telephone follow-up, by qualified nurses, of recently discharged day surgery patients.

Submission date
23/01/2004

Recruitment status
No longer recruiting

Registration date
23/01/2004

Overall study status
Completed

Last Edited
20/07/2011

Condition category
Other

[_] Prospectively registered
[_] Protocol
[_] Statistical analysis plan
[X] Results
[_] Individual participant data

Plain English summary of protocol
Not provided at time of registration

Contact information

Type(s)
Scientific

Contact name
Mrs SJ Moran

Contact details
Taunton and Somerset NHS Trust
Musgrove Park Hospital
Musgrove Park
Taunton
United Kingdom
TA1 5DA

Additional identifiers

Protocol serial number
N/A

Study information

Scientific Title

Study objectives
The aim of the study is to determine the effect on outcomes following day surgery of a range of levels of telephone interventions by qualified nurses for patient guidance support.

Ethics approval required
Old ethics approval format

Ethics approval(s)
Not provided at time of registration

Study design
Randomised controlled trial

Primary study design
Interventional

Study type(s)
Not Specified

Health condition(s) or problem(s) studied
Not applicable: service delivery

Interventions
Three different modes of telephone intervention follow-up
1. Once at day 1
2. Twice, at days 1 and 3
3. Once at 7 days after discharge

Intervention Type
Other

Phase
Not Specified

Primary outcome(s)
1. Suitability and timing of post-discharge telephone support, measured by a tool adapted from Orem's self-care deficit theory
2. Compliance with discharge instructions measured by a tool adapted for telephone interview from the Revised Ways of Coping Checklist (WCCL)
3. Frequency of use of Primary Health Care Services
4. GPs assessment of the appropriateness of referrals and contacts

Key secondary outcome(s))
Not provided at time of registration

Completion date
30/04/1997

Eligibility

Key inclusion criteria
Patients aged 17 or above, attending the day surgery centre at Taunton & Somerset Hospital for therapeutic procedures not normally requiring GP, District Nurse or hospital out-patient follow-up. Other criteria include patient consent and patient access to a telephone.

Participant type(s)
Patient

Healthy volunteers allowed
No

Age group
Adult

Sex
Not Specified

Key exclusion criteria
Not provided at time of registration

Date of first enrolment
01/08/1995

Date of final enrolment
30/04/1997

Locations

Countries of recruitment
United Kingdom

England

Study participating centre
Taunton and Somerset NHS Trust
Taunton
United Kingdom
TA1 5DA

Sponsor information

Organisation
NHS R&D Regional Programme Register - Department of Health (UK)

Funder(s)

Funder type
Government

Funder Name
NHS Executive South West (UK)

Results and Publications

Individual participant data (IPD) sharing plan

IPD sharing plan summary
Not provided at time of registration

Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
Results article	results	01/12/1998		Yes	No