# A 12-week digital care program for chronic knee pain involving exercise, education, and psychosocial support

Submission date 03/01/2017	<b>Recruitment status</b> No longer recruiting	[X] Prospectively registered
		☐ Protocol
<b>Registration date</b> 04/01/2017	Overall study status Completed	Statistical analysis plan
		[X] Results
Last Edited	Condition category	Individual participant data
27/04/2018	Signs and Symptoms	

## Plain English summary of protocol

Background and study aims

Chronic knee pain is the name given to long term pain affecting the knee. It can be caused by a range of factors, including osteoarthritis (a condition that occurs when the protective cartilage on the end of bones wears away causing the bones to rub against one another leading to pain, stiffness and a reduction of movement) and patellofemoral pain (also called "runner's knee", which involves pain caused by the kneecap resting on the thighbone). Chronic knee pain affects millions of people in the US each year, and is expected to increase in prevalence as the population ages and more people become overweight. This study is looking at a 12-week digital care program for people living with chronic knee pain which has been developed by Hinge Health, Inc. This research is important because people living with long term disorders affecting their musculoskeletal (structural) system rarely receive all of the recommended treatment. The resulting pain, disability, and medical interventions generate avoidable suffering and significant unnecessary spending for healthcare systems. The aim of this study is to find out whether best-practice care for chronic knee pain can be effectively and efficiently delivered digitally and remotely as part of a Digital Care Pathway.

Who can participate?
Adults with chronic knee pain

## What does the study involve?

Participants are randomly allocated to one of two groups, with more participants being allocated to the first group. Those in the first group are invited to take part in a 12-week digital care pathway for chronic knee pain designed by Hinge Health. This involves taking part in a 12-week program delivered through a tablet computer with the help of a personal coach and digital sensors. As part of the treatment, participants will perform sensor-guided exercise, read education, perform cognitive behavioral therapy, be more active in their daily lives, and lose weight if necessary. Those in the second group receive three pieces of education on how to take care of their knee and reduce their symptoms. At the start of the study and then again after 11 weeks, participants in both groups have their level of knee pain assessed.

What are the possible benefits and risks of participating? Participants may benefit from up to a 50% improvement to pain and knee stiffness. There are no known risks involved with participating in this study.

Where is the study run from? Hinge Health, Inc. (USA)

When is the study starting and how long is it expected to run for? November 2016 to October 2017

Who is funding the study? Hinge Health, Inc. (USA)

Who is the main contact?

- 1. Mr Gabriel Mecklenburg (public)
- 2. Dr Peter Smittenaar (scientific)

## **Contact information**

## Type(s)

Public

#### Contact name

Mr Gabriel Mecklenburg

## Contact details

Hinge Health, Inc. 818 Mission Street San Francisco United States of America CA 94107

## Type(s)

Scientific

#### Contact name

Dr Peter Smittenaar

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# Additional identifiers

Protocol serial number

## Study information

## Scientific Title

A Digital Care Pathway for chronic knee pain: a randomised controlled trial on the efficacy of a 12-week comprehensive digital program to reduce knee pain and improve function

## **Study objectives**

A 12-week Digital Care Program that includes sensor-guided exercise therapy, education, cognitive behavioral therapy, weight loss (if appropriate), and personal coaching - all delivered remotely - has significant positive effects on knee pain and disability compared to an active control group receiving education only.

## Ethics approval required

Old ethics approval format

## Ethics approval(s)

Western Institutional Review Board, 01/06/2016, ref: #20160949

## Study design

Multi-centre randomised actively controlled interventional study

## Primary study design

Interventional

## Study type(s)

**Treatment** 

## Health condition(s) or problem(s) studied

Chronic knee pain

#### **Interventions**

Participants are randomly assigned to the treatment or control group at a ratio of 3:2. This ratio is enforced by inviting batches of participants as applications for the program are received, and randomly allocating participants in each batch to treatment and control in a 3:2 ratio.

Treatment group: Participants will be invited to participate in a 12-week digital care pathway for chronic knee pain designed by Hinge Health. The "Digital Care Pathway" for chronic knee pain was developed following consensus recommendations by the American College of Rheumatologists, Osteoarthritis Research Society International (OARSI), and the National Institute for Health and Care Excellence (NICE), and reflect up-to-date medical consensus on best-practice care. The treatment group will undergo two weeks of screening and preparation, followed by a comprehensive twelve-week program delivered through a mix of tools, including: an Android-enabled tablet provided to participants with Hinge Health's mobile application pre-installed, wearable motion sensors designed to work with the mobile application during participants' exercise therapy, and remote coaching by Hinge Health staff. The treatment intervention combines the main components of best practice care: education, exercise therapy, weight loss guidance where relevant, and addressing of psychosocial factors. The program is designed to achieve high adherence to these components. Using the mobile application,

participants will engage with a twelve-week program where their engagement and adherence will be monitored.

First, to drive the adherence to the exercise therapy, a mix of measures will be taken. The biometric sensors offer real-time feedback that allows participants to immediately recognize when they are performing the exercises correctly during self-directed exercise therapy. In addition, each participant is assigned a personal coach from Hinge Health dedicated to supporting and monitoring their engagement with the program and shepherding them through the process. During the first week of the program, a coach will assist participants in tailoring the exercise regime during a remote onboarding session, including exercise selection and training volume, to their condition and goals. Coaches are available remotely on short notice to answer questions, offer feedback or resolve issues with the participant's mobile applications or biometric sensors.

A second component of the program is educational content delivered to participants through Hinge Health's mobile application. The content is delivered weekly and designed to coincide with the concurrent phase of the digital care program. Coaches will monitor engagement with the material, engaging participants who have not already done so to consume it and answering questions as they arise.

Third, to address psychosocial factors, each participant will be part of an electronically-mediated social support group comprising fellow employees who are part of the same treatment cohort. This socially oriented feature is delivered entirely through Hinge Health's mobile application. The social feed will be closely curated by coaches, who will also support the discussion by answering questions and addressing concerns that may arise. In addition to this, participants will engage in bi-weekly cognitive behavioral therapy (CBT) modules designed to help participants confront, address and augment unhelpful thinking and behaviors.

Decades of research, including multiple randomized control trials, demonstrate that CBT can be an effective treatment for individuals with a wide spectrum of chronic pain syndromes. Recent research has established its efficacy through digital and web-based formats as well as treatments delivered by non-psychologists. Where applicable, weight loss is encouraged through a combination of education, coaching, and psychosocial support.

Control group: Participants will be provided with three education articles of similar length to those provided to the treatment group. The education articles are titled "The importance of self-care", "Surviving setbacks in knee health", and "Knee pain, communication, and relationships". The control group is also reminded that their standard care - such as physical therapy and psychological support - remains available to them.

After study completion, participants in the treatment group retain access to the tablet computer and wearable sensors, and can continue to perform their exercises. The control group will be given the opportunity to participate in an upcoming roll-out of the 12-week program, pending their eligibility. Outcomes will be re-assessed at 24, 36, and 64 weeks following completion of the program, but given that many participants in the control group will have crossed over to the treatment arm these long-term outcomes are not part of the primary outcomes of the trial.

## **Intervention Type**

Mixed

## Primary outcome(s)

Knee pain and disability are assessed through the Knee injury and Osteoarthritis Outcome Score (KOOS) pain subscale and KOOS short version, respectively, at baseline and 11 weeks.

## Key secondary outcome(s))

- 1. Knee pain is assessed using a VAS from 0 to 10 at baseline and 11 weeks
- 2. Knee stiffness is assessed through a VAS from 0 to 10 at baseline and 11 weeks
- 3. Surgery interest and intent is assessed through self-reporting using an in-house questionnaire assessing likelihood and attitude at baseline and 11 weeks
- 4. Ability to self-manage as assessed through the question "Thinking about your symptoms, how well do you feel you understand your condition and your treatment options?" with answer options Not at all, Slightly, Moderately, Very well, Completely, at baseline and 11 weeks

## Completion date

01/10/2017

# **Eligibility**

## Key inclusion criteria

- 1. Aged 18-65 years
- 2. Chronic knee pain for at least 1 month in the past 12 months
- 3. Provision of informed consent

## Participant type(s)

**Patient** 

## Healthy volunteers allowed

No

## Age group

Adult

## Lower age limit

18 years

## Upper age limit

65 years

### Sex

All

## Key exclusion criteria

- 1. Time in pain in last 12 months is <1 month
- 2. Rheumatoid arthritis
- 3. Surgery on the knee less than 3 months ago
- 4. Injury to the knee less than 3 months ago
- 5. Age below 18 years
- 6. Not on employer's insurance plan
- 7. Refusal to provide consent

#### Date of first enrolment

16/01/2017

## Date of final enrolment

## Locations

## Countries of recruitment

United States of America

Study participating centre Hinge Health, Inc. 818 Mission Street San Francisco United States of America CA 94107

# Sponsor information

## Organisation

Hinge Health, Inc.

## **ROR**

https://ror.org/00cztjn15

# Funder(s)

## Funder type

Industry

### **Funder Name**

Hinge Health, Inc.

## **Results and Publications**

## Individual participant data (IPD) sharing plan

The data are held on secure servers with Hinge Health, Inc. The data are not made available for reasons of participant privacy (given relatively small number of participants).

## IPD sharing plan summary

Not expected to be made available

## **Study outputs**

Output type	Details	Date created Date added	Peer reviewed?	Patient-facing?
Results article	results	25/04/2018	Yes	No
Participant information sheet	Participant information sheet	11/11/2025 11/11/2025	No	Yes