

# Recovery following intensive care treatment

<b>Submission date</b> 20/06/2017	<b>Recruitment status</b> No longer recruiting	<input checked="" type="checkbox"/> Prospectively registered <input checked="" type="checkbox"/> Protocol
<b>Registration date</b> 22/06/2017	<b>Overall study status</b> Completed	<input type="checkbox"/> Statistical analysis plan <input checked="" type="checkbox"/> Results
<b>Last Edited</b> 04/07/2024	<b>Condition category</b> Other	<input type="checkbox"/> Individual participant data

## Plain English summary of protocol

### Background and study aims

Most patients discharged from an intensive care unit (ICU) are expected to go home. However, about 1 in 12 die unexpectedly on general wards before leaving hospital. The high death rate occurs despite hospitals using 'early warning' scoring systems and visits from ICU teams. A plan which reduces this death rate is urgently needed. This study uses several approaches to get a clear picture of how to improve care.

### Who can participate?

Patients, relatives and staff aged 18 or over with experience of ward care after ICU

### What does the study involve?

The researchers talk to patients, relatives and staff with experience of ward care after ICU, look at the notes of patients cared for in wards after discharge from ICU, and look at published research to find ways of improving care in this patient group. Patient representatives help the researchers to use this information to design a plan to deliver better care to patients who have been in ICU, whilst they remain in hospital. Information is combined from several sources with experts skilled at making plans work in order to make the best possible plan. After this study, the plan is tested to see whether it could be put in place in local hospitals and tested in a large study.

### What are the possible benefits and risks of participating?

There would be no benefits to participants from taking part in this study. Sharing their experiences may help to raise awareness of common issues. It is hoped in the longer term that this study will contribute to improved standards of care in the future, and better working practices, based on the information collected. Over 2300 lives would be saved in the UK each year if this plan worked and stopped only a quarter of the unexpected deaths in patients discharged from ICU. There are no known risks to this study. However, discussing such a sensitive topic may be distressing to participants. The ICU follow-up team are available initially to answer any questions or concerns and signpost participants to other support if required. All information gathered within the interviews is anonymised at the point of collection, so no individuals are identifiable.

### Where is the study run from?

Oxford University Hospitals NHS Foundation Trust (UK)

When is the study starting and how long is it expected to run for?  
September 2015 to January 2019 (as of 22/10/2018)

Who is funding the study?  
National Institute for Health Research - Research for Patient Benefit (UK)

Who is the main contact?  
Mrs Sarah Vollam  
sarah.vollam@ndcn.ox.ac.uk

### **Study website**

<https://www.ndcn.ox.ac.uk/research/critical-care-research-group-kadoorie-centre/research-studies/recovery-following-intensive-care-treatment-reflect>

## **Contact information**

### **Type(s)**

Public

### **Contact name**

Mrs Sarah Vollam

### **ORCID ID**

<http://orcid.org/0000-0003-2835-6271>

### **Contact details**

Kadoorie Centre  
Level 3  
John Radcliffe Hospital  
Oxford  
United Kingdom  
OX3 9DU  
+44 (0)1865 231 440  
sarah.vollam@ndcn.ox.ac.uk

## **Additional identifiers**

### **EudraCT/CTIS number**

Nil known

### **IRAS number**

### **ClinicalTrials.gov number**

Nil known

### **Secondary identifying numbers**

PID12321

## **Study information**

**Scientific Title**

Designing an intervention to improve in-hospital outcome for patients who have been discharged from intensive care

**Acronym**

REFLECT

**Study objectives**

To develop a multifaceted human factors-based intervention to reduce in-hospital mortality rates in patients who have been discharged from intensive care.

**Ethics approval required**

Old ethics approval format

**Ethics approval(s)**

Wales REC 4, 03/05/2017, ref: 17/WA/0139

**Study design**

Multisite multiphase convergent parallel mixed methods study

**Primary study design**

Observational

**Secondary study design**

Mixed methods study

**Study setting(s)**

Hospital

**Study type(s)**

Treatment

**Participant information sheet**

See study outputs table

**Health condition(s) or problem(s) studied**

Post-intensive care unit in-hospital ward stay

**Interventions**

Mixed methods exploratory study comprising four sub-studies:

A. Retrospective Case Record Review (deceased patients)

Human factors-focused review of medical notes of patients who were discharged from intensive care and did not survive to hospital discharge.

B. Patient and relative interviews

Interviews with patients and relatives of deceased patients about the delivery of care following intensive care discharge.

C. Staff focus groups/interviews

Interviews with staff involved in the delivery of ward care to patients following intensive care discharge.

D. Retrospective Case Record Review (survivors)

Human factors-focused review of medical notes of patients who were discharged from intensive care and survived to hospital discharge.

## **Intervention Type**

Other

## **Primary outcome measure**

As this is a mixed methods exploratory study, the outcomes are not as clearly defined as in an interventional study. The primary objective is to develop a multifaceted human factors based intervention to reduce in-hospital mortality rates in patients who have been discharged from intensive care. The primary outcome measure is the intervention plan which will be delivered at the end of the study.

## **Secondary outcome measures**

A. Retrospective case record review (RCRR) (deceased patients): identify examples of high quality care and areas for improvement from medical records of deceased patients

Outcome measure: Aspects of care identified and the human factors-based factors which contributed

B. Interview study (patients and relatives): identify examples of high quality care and areas for improvement from patients' and relatives' perspective

Outcome measure: Aspects of care identified

C. Interview/focus groups study (staff): identify examples of high quality care and areas for improvement from staff perspective

Outcome measure: Aspects of care identified and potential approaches identified by patients

D. Retrospective case record review (survivors): identify examples of high quality care and areas for improvement from medical records of survivors

Outcome measure: Aspects of care identified and the human factors-based factors which contributed

All secondary outcome measures will be assessed at the end of primary data collection period, prior to intervention design (12 months into the study).

## **Overall study start date**

23/09/2015

## **Completion date**

31/01/2019

# **Eligibility**

## **Key inclusion criteria**

Participant group by sub-study:

A. RCRR (deceased patients):

Patients discharged from ICU to wards who subsequently died before hospital discharge.

B. Patient and relative interviews and focus groups:

1. Patients discharged from ICU to a ward and subsequently discharged out of hospital

2. Relatives of patients who survived their post-ICU ward stay

3. Relatives of patients who died following ICU discharge before hospital discharge

Participants will be sought with varying experiences, to facilitate maximum variation in the sample (76)

**C. Staff interviews/focus groups:**

Staff involved in the care of patients discharge from intensive care to wards (including nurses, doctors, physiotherapists, dieticians and other allied health professionals). As above, purposive sampling will be utilised to ensure a diverse range of exposure, experience and background training.

**D. RCRR (survivors):**

Patients discharged from ICU to a ward and subsequently discharged out of hospital. Ideally including some of those interviewed as above

**Inclusion criteria by sub-study:**

**A. RCRR (deceased):**

1. Male or female, aged 18 years or over
2. Patient discharged from ICU to a ward and died prior to hospital discharge

**B. Patient/relative interviews:**

1. Participant is willing and able to give informed consent for participation in the study
2. Male or female, aged 18 years or over
3. Patient or relative of patient who was discharged from ICU to a ward and survived to hospital discharge, or relative of patient who was discharged from ICU and did not survive to hospital discharge

**C. Staff interviews/focus groups:**

1. Participant is willing and able to give informed consent for participation in the study
2. Male or female, aged 18 years or over
3. A member of NHS staff involved in the care of patients discharged from ICU to wards

**D. RCRR (survivors):**

1. Participant is willing and able to give informed consent for participation in the study
2. Male or female, aged 18 years or over
3. Discharged from ICU to a ward and subsequently discharged from hospital

**Participant type(s)**

Mixed

**Age group**

Adult

**Lower age limit**

18 Years

**Sex**

Both

**Target number of participants**

380

**Total final enrolment**

355

## **Key exclusion criteria**

The participant may not enter the study if ANY of the following apply:

### **A. RCRR (deceased):**

1. Inaccessible medical notes (all efforts will be made to obtain access to medical notes, but these are occasionally misplaced within the hospital system, or are unavailable due to investigation of an ongoing complaint)

### **B. Patient/relatives interviews/focus groups:**

1. Lack of capacity to consent
2. Poor spoken English (it will not be possible to conduct the interviews through an interpreter)

### **C. Staff focus groups:**

1. Does not meet inclusion criteria

### **D. RCRR (survivors):**

1. Does not meet inclusion criteria

## **Date of first enrolment**

01/07/2017

## **Date of final enrolment**

31/12/2018

## **Locations**

### **Countries of recruitment**

England

United Kingdom

### **Study participating centre**

**Oxford University Hospitals NHS Foundation Trust**

John Radcliffe Hospital

Headley Way

Oxford

United Kingdom

OX3 9DU

## **Sponsor information**

### **Organisation**

University of Oxford

### **Sponsor details**

Research Services

Clinical Trials and Research Governance

Joint Research Office  
Block 60  
Churchill Hospital  
Headington  
Oxford  
England  
United Kingdom  
OX3 7LE

**Sponsor type**

University/education

**ROR**

<https://ror.org/052gg0110>

## **Funder(s)**

**Funder type**

Government

**Funder Name**

National Institute for Health Research - Research for Patient Benefit

**Alternative Name(s)**

National Institute for Health Research, NIHR Research, NIHRresearch, NIHR - National Institute for Health Research, NIHR (The National Institute for Health and Care Research), NIHR

**Funding Body Type**

Government organisation

**Funding Body Subtype**

National government

**Location**

United Kingdom

## **Results and Publications**

**Publication and dissemination plan**

Planned publication in high-impact peer reviewed journals.

**Intention to publish date**

01/07/2019

**Individual participant data (IPD) sharing plan**

The datasets generated during and/or analysed during the current study are/will be available upon request from Mrs Sarah Vollam (sarah.vollam@ndcn.ox.ac.uk).

## IPD sharing plan summary

Available on request

## Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
<a href="#">Participant information sheet</a>			22/06/2017	No	Yes
<a href="#">Participant information sheet</a>			22/06/2017	No	Yes
<a href="#">Participant information sheet</a>			22/06/2017	No	Yes
<a href="#">Protocol article</a>	protocol	25/01/2019		Yes	No
<a href="#">Interim results article</a>	case record review	06/01/2021	12/01/2021	Yes	No
<a href="#">Interim results article</a>	Human factors analysis	24/03/2021	28/09/2021	Yes	No
<a href="#">Interim results article</a>	Patient Harm and Institutional Avoidability of Out-of-Hours Discharge From Intensive Care: An Analysis Using Mixed Methods	01/07/2022	25/10/2022	Yes	No
<a href="#">HRA research summary</a>			28/06/2023	No	No
<a href="#">Abstract results</a>		26/07/2019	04/07/2024	No	No