

# A Randomised Controlled Trial of service level agreements between GPs and secondary services for the care of the long term mentally ill.

<b>Submission date</b> 23/01/2004	<b>Recruitment status</b> No longer recruiting	<input type="checkbox"/> Prospectively registered
<b>Registration date</b> 23/01/2004	<b>Overall study status</b> Completed	<input type="checkbox"/> Protocol
<b>Last Edited</b> 03/12/2008	<b>Condition category</b> Mental and Behavioural Disorders	<input type="checkbox"/> Statistical analysis plan
		<input checked="" type="checkbox"/> Results
		<input type="checkbox"/> Individual participant data

**Plain English summary of protocol**  
Not provided at time of registration

## Contact information

**Type(s)**  
Scientific

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## Additional identifiers

EudraCT/CTIS number

IRAS number

ClinicalTrials.gov number

## Secondary identifying numbers

PSI A-88

# Study information

## Scientific Title

### Study objectives

Service level agreements (SLAs) are a means of improving communication and collaboration between primary and secondary care. They reflect local needs and resources and specify the services to be provided, including guidelines for communication, referral and shared care. This study will use a randomised controlled trial to examine the effect of locally negotiated SLAs on the health and quality of care of the long term mentally ill.

### Ethics approval required

Old ethics approval format

### Ethics approval(s)

Not provided at time of registration

### Study design

Randomised controlled trial

### Primary study design

Interventional

### Secondary study design

Randomised controlled trial

### Study setting(s)

Not specified

### Study type(s)

Not Specified

## Participant information sheet

### Health condition(s) or problem(s) studied

Mental and behavioural disorders: Schizophrenia and other psychoses

### Interventions

1. Locally negotiated service level agreements
2. Standard care

### Intervention Type

Other

### Phase

Not Specified

**Primary outcome measure**

The principal outcome measures will include levels of disability, mental ill health, self care and quality of life. Global Assessment of Functioning (GAF), Health of the Nation Outcome Scale (HoNOS), Verona Satisfaction Scales (VECS and VSSS), GHQ for patient carers, Client Service Receipt Interview (CSRI) to assess cost, questionnaires to evaluate staff views on the clarity of roles and attitudes to the primary/secondary care interface.

**Secondary outcome measures**

Not provided at time of registration

**Overall study start date**

01/02/1997

**Completion date**

01/10/2000

**Eligibility****Key inclusion criteria**

Practices: General practices with a majority of their patients within the Mental Health Trust boundaries, with a computerised repeat prescribing system.

Patients: Patients with long term mental illness based on the criteria of duration, diagnosis and disability. Patients with diagnoses of schizophrenia and related disorders and bipolar affective disorder will be included, in addition to those with chronic relapsing depression or on prophylactic antidepressants for more than six months. Those disabled by chronic neurotic disorders will also be included.

**Participant type(s)**

Patient

**Age group**

Not Specified

**Sex**

Not Specified

**Target number of participants**

Not provided at time of registration

**Key exclusion criteria**

Not provided at time of registration

**Date of first enrolment**

01/02/1997

**Date of final enrolment**

01/10/2000

**Locations**

**Countries of recruitment**

England

United Kingdom

**Study participating centre**

**Department of General Practice**

London

United Kingdom

SE11 6SP

## **Sponsor information**

**Organisation**

Record Provided by the NHS R&D 'Time-Limited' National Programme Register - Department of Health (UK)

**Sponsor details**

The Department of Health

Richmond House

79 Whitehall

London

United Kingdom

SW1A 2NL

**Sponsor type**

Government

**Website**

<http://www.doh.gov.uk>

## **Funder(s)**

**Funder type**

Government

**Funder Name**

NHS Primary and Secondary Care Interface National Research and Development Programme (UK)

## **Results and Publications**

## Publication and dissemination plan

Not provided at time of registration

## Intention to publish date

## Individual participant data (IPD) sharing plan

## IPD sharing plan summary

Not provided at time of registration

## Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
<a href="#">Results article</a>	results	01/04/2004		Yes	No