

# A Randomised Controlled Trial of service level agreements between GPs and secondary services for the care of the long term mentally ill.

<b>Submission date</b> 23/01/2004	<b>Recruitment status</b> No longer recruiting	<input type="checkbox"/> Prospectively registered
<b>Registration date</b> 23/01/2004	<b>Overall study status</b> Completed	<input type="checkbox"/> Protocol
<b>Last Edited</b> 03/12/2008	<b>Condition category</b> Mental and Behavioural Disorders	<input type="checkbox"/> Statistical analysis plan
		<input checked="" type="checkbox"/> Results
		<input type="checkbox"/> Individual participant data

## Plain English summary of protocol

Not provided at time of registration

## Contact information

### Type(s)

Scientific

### Contact name

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### Contact details

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## Additional identifiers

### Protocol serial number

PSI A-88

## Study information

## Scientific Title

### Study objectives

Service level agreements (SLAs) are a means of improving communication and collaboration between primary and secondary care. They reflect local needs and resources and specify the services to be provided, including guidelines for communication, referral and shared care. This study will use a randomised controlled trial to examine the effect of locally negotiated SLAs on the health and quality of care of the long term mentally ill.

### Ethics approval required

Old ethics approval format

### Ethics approval(s)

Not provided at time of registration

### Study design

Randomised controlled trial

### Primary study design

Interventional

### Study type(s)

Not Specified

### Health condition(s) or problem(s) studied

Mental and behavioural disorders: Schizophrenia and other psychoses

### Interventions

1. Locally negotiated service level agreements
2. Standard care

### Intervention Type

Other

### Phase

Not Specified

### Primary outcome(s)

The principal outcome measures will include levels of disability, mental ill health, self care and quality of life. Global Assessment of Functioning (GAF), Health of the Nation Outcome Scale (HoNOS), Verona Satisfaction Scales (VECS and VSSS), GHQ for patient carers, Client Service Receipt Interview (CSRI) to assess cost, questionnaires to evaluate staff views on the clarity of roles and attitudes to the primary/secondary care interface.

### Key secondary outcome(s)

Not provided at time of registration

### Completion date

01/10/2000

# Eligibility

## Key inclusion criteria

Practices: General practices with a majority of their patients within the Mental Health Trust boundaries, with a computerised repeat prescribing system.

Patients: Patients with long term mental illness based on the criteria of duration, diagnosis and disability. Patients with diagnoses of schizophrenia and related disorders and bipolar affective disorder will be included, in addition to those with chronic relapsing depression or on prophylactic antidepressants for more than six months. Those disabled by chronic neurotic disorders will also be included.

## Participant type(s)

Patient

## Healthy volunteers allowed

No

## Age group

Not Specified

## Sex

Not Specified

## Key exclusion criteria

Not provided at time of registration

## Date of first enrolment

01/02/1997

## Date of final enrolment

01/10/2000

# Locations

## Countries of recruitment

United Kingdom

England

## Study participating centre

Department of General Practice

London

United Kingdom

SE11 6SP

# Sponsor information

## Organisation

Record Provided by the NHS R&D 'Time-Limited' National Programme Register - Department of Health (UK)

## Funder(s)

### Funder type

Government

### Funder Name

NHS Primary and Secondary Care Interface National Research and Development Programme (UK)

## Results and Publications

### Individual participant data (IPD) sharing plan

### IPD sharing plan summary

Not provided at time of registration

### Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
<a href="#">Results article</a>	results	01/04/2004		Yes	No