

The Development And Evaluation Of Strategies To Enhance Diabetic Outpatient Clinic Attendance, Thailand

Submission date

14/04/2009

Recruitment status

No longer recruiting

Registration date

14/05/2009

Overall study status

Completed

Last Edited

14/02/2020

Condition category

Nutritional, Metabolic, Endocrine

☐ Prospectively registered

☐ Protocol

☐ Statistical analysis plan

☐ Results

☐ Individual participant data

☐ Record updated in last year

Plain English summary of protocol

Not provided at time of registration

Contact information

Type(s)

Scientific

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Additional identifiers

Protocol serial number

501085

Study information

Scientific Title

The Development And Evaluation Of Strategies To Enhance Diabetic Outpatient Clinic Attendance, Thailand: a randomised controlled trial

Acronym

TDAEOSTEDOCAT

Study objectives

1. People who received the experimental intervention will have improved attendance at the diabetic outpatient clinic
2. Participants who hold positive illness perceptions are more likely to attend to diabetes clinics than those participants who have negative illness perceptions

Ethics approval required

Old ethics approval format

Ethics approval(s)

1. Kings College London research ethics committee gave approval on the 28th November 2007
2. Ethical Review Committee for Research on Human Rights Related to Researches Involving Human Subjects of the Thai Ministry of Public Health gave approval on the 2nd August 2007

Study design

Randomised controlled trial

Primary study design

Interventional

Study type(s)

Treatment

Health condition(s) or problem(s) studied

Type 2 diabetes

Interventions

Diabetic clinic staff trained by the researcher will make a single telephone call to the telephone number listed with the patient's name and appointment details. This will be conducted 48 hours (two working days) before the scheduled appointment for all patients allocated to the intervention group. If that person is not available or if there is no answer to the single call or if the number is incorrect, disconnected, or out of service, the researcher will attempt to make the call again to a maximum of three times.

A letter which is individually addressed to the patient but follows a standardised script will also be sent to all patients in the intervention group. This letter will contain a stamped addressed envelope and reply slip, telling them when and where to come, where to park, what to bring, who they will see, and what to expect. The letter will be posted 14 days before their initial appointment and again after another seven days for those who do not respond.

Successful contact will be assumed when the participants either answer the phone or by receipt of the patient's reply slip prior to their appointment date. The outcome of the postal and telephone reminder intervention and the identification of the recipient of the message will be recorded on the schedule.

The control group will receive the appointment card as usual, and no further reminders will be sent.

Intervention Type

Other

Phase

Not Applicable

Primary outcome(s)

Attendance rate at the diabetic outpatient clinic

Key secondary outcome(s))

Positive illness perception

Completion date

30/11/2008

Eligibility

Key inclusion criteria

1. Diagnosed with type 2 diabetes (International Classification of Diseases, 10th edition [ICD-10])
2. Aged over 18 years, either sex
3. Attend the diabetes outpatient clinic at Lerdsin Hospital

Participant type(s)

Patient

Healthy volunteers allowed

No

Age group

Adult

Lower age limit

18 years

Sex

All

Key exclusion criteria

1. Not diagnosed with type 2 diabetes (ICD-10)
2. Do not attend for follow up at the diabetes outpatient clinic at Lerdsin Hospital, Thailand during the study period 1st May - 30th November 2008
3. Appointment is scheduled less than one working day before their appointment

Date of first enrolment

01/05/2008

Date of final enrolment

30/11/2008

Locations

Countries of recruitment

United Kingdom

England

Thailand

Study participating centre

PO Box 30 Institute of Psychiatry

London

United Kingdom

SE5 4AF

Sponsor information

Organisation

The Royal Thai Government (Thailand)

ROR

<https://ror.org/05fp08r12>

Funder(s)

Funder type

Government

Funder Name

The Royal Thai Government (Thailand) - Office of Educational Affairs coordinated in UK

Results and Publications

Individual participant data (IPD) sharing plan

IPD sharing plan summary

Not provided at time of registration

Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
Participant information sheet	Participant information sheet	11/11/2025	11/11/2025	No	Yes