

# PROMPTS to encourage attendance at psychiatric outpatient - a randomised controlled trial: The Leeds PROMPTS study

<b>Submission date</b> 30/09/2004	<b>Recruitment status</b> No longer recruiting	<input type="checkbox"/> Prospectively registered
<b>Registration date</b> 30/09/2004	<b>Overall study status</b> Completed	<input type="checkbox"/> Protocol
<b>Last Edited</b> 13/04/2011	<b>Condition category</b> Mental and Behavioural Disorders	<input type="checkbox"/> Statistical analysis plan
		<input checked="" type="checkbox"/> Results
		<input type="checkbox"/> Individual participant data

**Plain English summary of protocol**  
Not provided at time of registration

## Contact information

**Type(s)**  
Scientific

**Contact name**  
Dr G Brookes

**Contact details**  
Newsam Centre  
Leeds Teaching Hospitals NHS Trust  
York Road  
Leeds  
United Kingdom  
LS14 6UH

## Additional identifiers

**EudraCT/CTIS number**

**IRAS number**

**ClinicalTrials.gov number**

**Secondary identifying numbers**  
N0436130342

# Study information

## Scientific Title

### Study objectives

Failure to attend pre-arranged outpatient appointments represents a failed opportunity to engage those with mental health problems, and a waste of NHS resources. Text based prompts (such as reminder letters) have been proposed as a simple, easy to deliver and cost effective means of addressing this problem - and are recommended in the recent National Health Service Framework for mental health.

To establish the effects of the National Service Framework recommended simple text based prompts on attendance of people due to be seen at psychiatric outpatients clinics in Leeds.

### Ethics approval required

Old ethics approval format

### Ethics approval(s)

Not provided at time of registration

### Study design

Randomised controlled trial

### Primary study design

Interventional

### Secondary study design

Randomised controlled trial

### Study setting(s)

Not specified

### Study type(s)

Not Specified

### Participant information sheet

### Health condition(s) or problem(s) studied

Mental and Behavioural Disorders

### Interventions

Text based prompts vs no text based prompts

### Intervention Type

Other

### Phase

Not Specified

**Primary outcome measure**

Not provided at time of registration

**Secondary outcome measures**

Not provided at time of registration

**Overall study start date**

01/12/2002

**Completion date**

01/12/2006

## Eligibility

**Key inclusion criteria**

Adults of working age in an inner city combined mental health and community trust. Every person due to attend a routine consultant led general psychiatric outpatient clinic for the first time between January 2003 and December 2003.

**Participant type(s)**

Patient

**Age group**

Adult

**Sex**

Not Specified

**Target number of participants**

Not provided at time of registration

**Key exclusion criteria**

Not provided at time of registration

**Date of first enrolment**

01/12/2002

**Date of final enrolment**

01/12/2006

## Locations

**Countries of recruitment**

England

United Kingdom

**Study participating centre**

**Newsam Centre**  
Leeds  
United Kingdom  
LS14 6UH

## **Sponsor information**

**Organisation**  
Department of Health

**Sponsor details**  
Richmond House  
79 Whitehall  
London  
United Kingdom  
SW1A 2NL

**Sponsor type**  
Government

**Website**  
<http://www.dh.gov.uk/Home/fs/en>

## **Funder(s)**

**Funder type**  
Government

**Funder Name**  
Leeds Teaching Hospitals NHS Trust (UK)

## **Results and Publications**

**Publication and dissemination plan**  
Not provided at time of registration

**Intention to publish date**

**Individual participant data (IPD) sharing plan**

**IPD sharing plan summary**

Not provided at time of registration

Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
<a href="#">Results article</a>	results	01/05/2008		Yes	No