# Proactive telephone support for breastfeeding women in disadvantaged areas provided by a postnatal ward feeding support team

Submission date Recruitment status Prospectively registered 29/06/2010 No longer recruiting [ ] Protocol [ ] Statistical analysis plan Registration date Overall study status 02/08/2010 Completed [X] Results [ ] Individual participant data Last Edited Condition category 19/09/2013 Pregnancy and Childbirth

# Plain English summary of protocol

Not provided at time of registration

#### Study website

http://viis.abdn.ac.uk/hsru/Fest/

# Contact information

# Type(s)

Scientific

#### Contact name

Dr Pat Hoddinott

#### Contact details

Senior Clinical Research Fellow and GP
Health Services Research Unit
University of Aberdeen
3rd Floor, Health Sciences Building
Foresterhill
Aberdeen
United Kingdom
AB25 2ZD
+44 (0)1224 558988
p.hoddinott@abdn.ac.uk

# Additional identifiers

EudraCT/CTIS number

#### **IRAS** number

#### ClinicalTrials.gov number

# Secondary identifying numbers

2010PH001

# Study information

#### Scientific Title

Proactive telephone support for breastfeeding women in disadvantaged areas provided by a postnatal ward feeding support team: A nested, pilot, randomised controlled trial

#### Acronym

FEST (FEeding Support Team Study)

#### **Study objectives**

- 1. Is additional pro-active (health service initiated) telephone breastfeeding support offered to women living in disadvantaged areas after hospital discharge feasible and likely to be more effective than reactive telephone support at increasing the proportion of women who are breastfeeding exclusively at 6-8 weeks?
- 2. Is it feasible to have a dedicated feeding team, with skill mix, based on a postnatal ward to deliver feeding support to women on the ward and a telephone support service for up to 2 weeks to breastfeeding women after hospital discharge?
- 3. What are the opportunities and barriers to implementing the above two interventions?

# Ethics approval required

Old ethics approval format

# Ethics approval(s)

North of Scotland Research Ethics Committee approved on the 23rd of April 2010 (ref: 10/S0801/22)

# Study design

Single centre pilot randomised controlled trial embedded within a mixed methods action research study

# Primary study design

Interventional

# Secondary study design

Randomised controlled trial

# Study setting(s)

Hospital

# Study type(s)

Treatment

# Participant information sheet

Patient information sheet available at http://viis.abdn.ac.uk/hsru/Fest/

#### Health condition(s) or problem(s) studied

Breast feeding

#### **Interventions**

A multi-skilled feeding team will be set up to provide breastfeeding support on the postnatal ward and deliver a pilot RCT of pro-active/reactive telephone support after hospital discharge.

#### All trial participants:

Specialised feeding support team care on the postnatal ward including watching a breast feed. Ability for patients to telephone the feeding support team for up to 2 weeks after hospital discharge.

#### Intervention arm:

In addition, pro-active (feeding team initiated) daily telephone calls following hospital discharge for 1 week, with the option to continue for an extra week unless she chooses to withdraw from the study or stops breastfeeding before then.

RCT embedded within a before (3 months) and during the feeding support team intervention (3 months) audit of any breastfeeding (initiation and at 6-8 weeks after birth)

- 1. Steering group to oversee the project
- 1.1. Steering group of lay and professional representatives to meet every 4 weeks (recorded). Reflective action cycles. PH to chair.
- 1.2. Identify pregnant women due to deliver during the feeding team intervention and send information leaflets when they are 32-36 weeks pregnant
- 1.3. Map existing care pathways and resources for breastfeeding in Grampian to optimise the fit between the new feeding team and existing care.
- 1.4. Develop a triage system to assess need and provide other non-telephone support when required
- 2. Feeding team member characteristics
- 2.1. Feeding team members should
- 2.1.1. have personally breastfed
- 2.1.2. be trained and up to date in breastfeeding management ideally to UNICEF level
- 2.2. The team composition to be decided through the action research process. It might include midwives, nursery nurses, maternity aids, peer supporters.
- 3. Feeding team roles
- 3.1. To identify women initiating breastfeeding and living in eligible postcodes (list drawn up by the research team) and gain informed consent to participate
- 3.2. To watch a complete breastfeed for all women prior to hospital discharge and provide breastfeeding support on the ward for all consenting women
- 3.3. Document feeding method at discharge. If breastfeeding and they consent to the RCT they will be randomised immediately after hospital discharge
- 3.4. Immediately after hospital discharge, the feeding support team will access a web based independent randomisation system set up by CHART, a registered clinical trials unit at the University of Aberdeen, and they will be informed whether the woman is in the intervention (proactive daily phone calls) or control (no further intervention women can phone the team) arm
- 3.5. All women randomised to the telephone support trial will be able to initiate phone calls to the feeding team for the first 2 weeks after hospital discharge
- 3.6. In the intervention arm, maximum support would be pro-active (feeding team initiated) daily

telephone calls following hospital discharge for 1 week, with the option to continue for an extra week unless she chooses to withdraw from the study or stops breastfeeding before then

- 3.7. Triage to other care pathways if indicated, including a face to face assessment at a mutually convenient time and place e.g. assessment of positioning and attachment
- 3.8. Complete a telephone and patient contact time log
- 3.9. Attend steering group meetings

#### Intervention Type

Other

#### **Phase**

Not Applicable

#### Primary outcome measure

Any breastfeeding at 6-8 weeks after birth

#### Secondary outcome measures

- 1. Exclusive breastfeeding at 6-8 weeks after birth
- 2. Satisfaction with hospital care
- 3. Satisfaction with care after discharge home
- 4. Process evaluation qualitative interview data
- 5. Health Economic evaluation

All outcomes to be assessed at 6-8 weeks after birth using modifications of the tools used in the BIG trial (ISRCTN44857041; see http://www.controlled-trials.com/ISRCTN44857041)

#### Overall study start date

26/07/2010

#### Completion date

20/12/2010

# **Eligibility**

#### Key inclusion criteria

Women living in the three most disadvantaged postcode area quintiles of the Scottish Index of Multiple Deprivation, who initiate breastfeeding while on a postnatal ward and consent to participate.

#### Participant type(s)

Patient

#### Age group

Adult

#### Sex

Female

#### Target number of participants

60

#### Key exclusion criteria

- 1. Serious maternal medical or psychiatric problems
- 2. Serious infant health problems
- 3. Language problems that cannot be resolved through the use of language line

#### Date of first enrolment

26/07/2010

#### Date of final enrolment

20/12/2010

# Locations

#### Countries of recruitment

Scotland

**United Kingdom** 

# Study participating centre Senior Clinical Research Fellow and GP

Aberdeen United Kingdom AB25 2ZD

# Sponsor information

#### Organisation

University of Aberdeen (UK)

#### Sponsor details

c/o Dr E Rattray
Deputy Director
Research and Innovation
Aberdeen
Scotland
United Kingdom
AB24 3FX
+44 (0)1224 277774
e.rattray@abdn.ac.uk

#### Sponsor type

University/education

#### **ROR**

https://ror.org/016476m91

# Funder(s)

### Funder type

Government

#### **Funder Name**

NHS Grampian (UK) - Chief Executive Letter (CEL) 36: Nutrition of women of childbearing age, pregnant women and children under five in disadvantaged areas (funding allocation 2008 - 2011) (ref: 2010PH001)

# **Results and Publications**

# Publication and dissemination plan

Not provided at time of registration

Intention to publish date

Individual participant data (IPD) sharing plan

#### IPD sharing plan summary

Not provided at time of registration

#### **Study outputs**

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
Results article	results	24/04/2012		Yes	No
Results article	process evaluation results	25/04/2012		Yes	No