ISRCTN30223324 https://doi.org/10.1186/ISRCTN30223324

A Comparison of Information Letters Sent to Patients Prior to Outpatient Clinic Appointments

Submission date	Recruitment status	[ ] Prospectively registered
30/09/2004	Stopped	[ ] Protocol
Registration date	**Overall study status**	[ ] Statistical analysis plan
30/09/2004	Stopped	[ ] Results
Last Edited	**Condition category**	[ ] Individual participant data
25/10/2011	Other	[ ] Record updated in last year

Plain English summary of protocol
Not provided at time of registration

Contact information

Type(s)
Scientific

Contact name
Mrs V Cook

Contact details
Milton Keynes General NHS Trust
Standing Way
Eaglestone
Milton Keynes
United Kingdom
MK6 5LD
+44 (0)1908 660033
vanessa.cook@mkgeneral.nhs.uk

Additional identifiers

EudraCT/CTIS number

IRAS number

ClinicalTrials.gov number

Secondary identifying numbers

N0558125486

Study information

Scientific Title

Study objectives
Does patient information sent prior to an appointment make patients better informed or increase the DNA (did not arrive) rate?

Ethics approval required
Old ethics approval format

Ethics approval(s)
Not provided at time of registration

Study design
Randomised controlled trial

Primary study design
Interventional

Secondary study design
Randomised controlled trial

Study setting(s)
Not specified

Study type(s)
Not Specified

Participant information sheet

Health condition(s) or problem(s) studied
Not Applicable: Service delivery

Interventions
Patient information sent prior to an appointment vs patient information not sent prior to an appointment

Added August 2008: trial stopped.

Intervention Type
Other

Phase
Not Specified

Primary outcome measure

1. Reduction in DNA rate
2. Better informed patients

Secondary outcome measures
Not provided at time of registration

Overall study start date
01/01/2003

Completion date
01/08/2003

Eligibility

Key inclusion criteria
Initial pilot of 50 patients to test methodology. Sample convenience of 200 consecutive new patients to clinic.

Participant type(s)
Patient

Age group
Not Specified

Sex
Not Specified

Target number of participants
50

Key exclusion criteria
Not provided at time of registration

Date of first enrolment
01/01/2003

Date of final enrolment
01/08/2003

Locations

Countries of recruitment
England

United Kingdom

Study participating centre

Milton Keynes General NHS Trust
Milton Keynes
United Kingdom
MK6 5LD

Sponsor information

Organisation
Department of Health

Sponsor details
Richmond House
79 Whitehall
London
United Kingdom
SW1A 2NL

Sponsor type
Government

Website
http://www.dh.gov.uk/Home/fs/en

Funder(s)

Funder type
Government

Funder Name
Milton Keynes General NHS Trust (UK)

Results and Publications

Publication and dissemination plan
Not provided at time of registration

Intention to publish date

Individual participant data (IPD) sharing plan

IPD sharing plan summary

Not provided at time of registration