

A Comparison of Information Letters Sent to Patients Prior to Outpatient Clinic Appointments

Submission date 30/09/2004	Recruitment status Stopped	<input type="checkbox"/> Prospectively registered <input type="checkbox"/> Protocol
Registration date 30/09/2004	Overall study status Stopped	<input type="checkbox"/> Statistical analysis plan <input type="checkbox"/> Results
Last Edited 25/10/2011	Condition category Other	<input type="checkbox"/> Individual participant data <input type="checkbox"/> Record updated in last year

Plain English summary of protocol
Not provided at time of registration

Contact information

Type(s)
Scientific

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Additional identifiers

Protocol serial number
N0558125486

Study information

Scientific Title

Study objectives

Does patient information sent prior to an appointment make patients better informed or increase the DNA (did not arrive) rate?

Ethics approval required

Old ethics approval format

Ethics approval(s)

Not provided at time of registration

Study design

Randomised controlled trial

Primary study design

Interventional

Study type(s)

Not Specified

Health condition(s) or problem(s) studied

Not Applicable: Service delivery

Interventions

Patient information sent prior to an appointment vs patient information not sent prior to an appointment

Added August 2008: trial stopped.

Intervention Type

Other

Phase

Not Specified

Primary outcome(s)

1. Reduction in DNA rate
2. Better informed patients

Key secondary outcome(s)

Not provided at time of registration

Completion date

01/08/2003

Eligibility**Key inclusion criteria**

Initial pilot of 50 patients to test methodology. Sample convenience of 200 consecutive new patients to clinic.

Participant type(s)

Patient

Healthy volunteers allowed

No

Age group

Not Specified

Sex

Not Specified

Key exclusion criteria

Not provided at time of registration

Date of first enrolment

01/01/2003

Date of final enrolment

01/08/2003

Locations**Countries of recruitment**

United Kingdom

England

Study participating centre

Milton Keynes General NHS Trust

Milton Keynes

United Kingdom

MK6 5LD

Sponsor information**Organisation**

Department of Health

Funder(s)

Funder type

Government

Funder Name

Milton Keynes General NHS Trust (UK)

Results and Publications

Individual participant data (IPD) sharing plan

IPD sharing plan summary

Not provided at time of registration