

# Evaluating a new model of care to enable patients to manage their medicines

<b>Submission date</b> 23/01/2004	<b>Recruitment status</b> No longer recruiting	<input type="checkbox"/> Prospectively registered <input type="checkbox"/> Protocol
<b>Registration date</b> 23/01/2004	<b>Overall study status</b> Completed	<input type="checkbox"/> Statistical analysis plan <input type="checkbox"/> Results
<b>Last Edited</b> 24/10/2016	<b>Condition category</b> Other	<input type="checkbox"/> Individual participant data <input type="checkbox"/> Record updated in last year

**Plain English summary of protocol**  
Not provided at time of registration

## Contact information

**Type(s)**  
Scientific

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## Additional identifiers

**EudraCT/CTIS number**

**IRAS number**

**ClinicalTrials.gov number**

**Secondary identifying numbers**  
RDC01027

# Study information

## Scientific Title

Evaluating a new model of care to enable patients to manage their medicines

## Study objectives

Nonadherence (noncompliance) with prescribed medicines is common, usually preventable, and causes significant morbidity, hospitalisation and wasted resources. This study is evaluating a novel community pharmacy based service, designed to improve patients' satisfaction with their medicines, reduce nonadherence and hence improve their health outcomes. In this service patients receiving newly prescribed medicines from their pharmacy will have a follow-up phone call from the pharmacist to resolve any problems with their medicines and meet any information needs. This randomised controlled trial will determine whether the service reduces nonadherence and increases satisfaction with information about medicines. An economic evaluation will also be conducted.

## Ethics approval required

Old ethics approval format

## Ethics approval(s)

Not provided at time of registration

## Study design

Randomised controlled trial

## Primary study design

Interventional

## Secondary study design

Randomised controlled trial

## Study setting(s)

Other

## Study type(s)

Prevention

## Participant information sheet

## Health condition(s) or problem(s) studied

Problems with medicines

## Interventions

- i. Follow-up phone call from pharmacists
- ii. Standard care

## Intervention Type

Other

## Phase

Not Specified

**Primary outcome measure**

Patients needs; problems with medicines; satisfaction with information about medicines scale (SIMS); adherence; health status (SF36).

**Secondary outcome measures**

Not provided at time of registration

**Overall study start date**

01/12/1998

**Completion date**

01/03/2001

## Eligibility

**Key inclusion criteria**

Patients requiring prescription medicines for stroke, coronary heart disease, asthma, diabetes, rheumatoid arthritis or aged 75 or older.

**Participant type(s)**

Patient

**Age group**

Senior

**Sex**

Both

**Target number of participants**

Not provided at time of registration

**Key exclusion criteria**

Not provided at time of registration

**Date of first enrolment**

01/12/1998

**Date of final enrolment**

01/03/2001

## Locations

**Countries of recruitment**

England

United Kingdom

**Study participating centre**  
**School of Pharmacy**  
London  
United Kingdom  
WC1N 1AX

## **Sponsor information**

### **Organisation**

NHS R&D Regional Programme Register - Department of Health (UK)

### **Sponsor details**

The Department of Health  
Richmond House  
79 Whitehall  
London  
United Kingdom  
SW1A 2NL  
+44 (0)20 7307 2622  
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### **Sponsor type**

Government

### **Website**

<http://www.doh.gov.uk>

## **Funder(s)**

### **Funder type**

Government

### **Funder Name**

NHS Executive London (UK)

## **Results and Publications**

### **Publication and dissemination plan**

Not provided at time of registration

### **Intention to publish date**

## **Individual participant data (IPD) sharing plan**

### **IPD sharing plan summary**

Not provided at time of registration