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Evaluating a new model of care to enable patients to manage their medicines

Submission date	Recruitment status	[ ] Prospectively registered
23/01/2004	No longer recruiting	[ ] Protocol
Registration date	**Overall study status**	[ ] Statistical analysis plan
23/01/2004	Completed	[ ] Results
Last Edited	**Condition category**	[ ] Individual participant data
24/10/2016	Other	[ ] Record updated in last year

Plain English summary of protocol
Not provided at time of registration

Contact information

Type(s)
Scientific

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Additional identifiers

EudraCT/CTIS number

IRAS number

ClinicalTrials.gov number

Secondary identifying numbers
RDC01027

Study information

Scientific Title
Evaluating a new model of care to enable patients to manage their medicines

Study objectives
Nonadherence (noncompliance) with prescribed medicines is common, usually preventable, and causes significant morbidity, hospitalisation and wasted resources. This study is evaluating a novel community pharmacy based service, designed to improve patients' satisfaction with their medicines, reduce nonadherence and hence improve their health outcomes. In this service patients receiving newly prescribed medicines from their pharmacy will have a follow-up phone call from the pharmacist to resolve any problems with their medicines and meet any information needs. This randomised controlled trial will determine whether the service reduces nonadherence and increases satisfaction with information about medicines. An economic evaluation will also be conducted.

Ethics approval required
Old ethics approval format

Ethics approval(s)
Not provided at time of registration

Study design
Randomised controlled trial

Primary study design
Interventional

Secondary study design
Randomised controlled trial

Study setting(s)
Other

Study type(s)
Prevention

Participant information sheet

Health condition(s) or problem(s) studied
Problems with medicines

Interventions
i. Follow-up phone call from pharmacists
ii. Standard care

Intervention Type
Other

Phase

Not Specified

Primary outcome measure
Patients needs; problems with medicines; satisfaction with information about medicines scale (SIMS); adherence; health status (SF36).

Secondary outcome measures
Not provided at time of registration

Overall study start date
01/12/1998

Completion date
01/03/2001

Eligibility

Key inclusion criteria
Patients requiring prescription medicines for stroke, coronary heart disease, asthma, diabetes, rheumatoid arthritis or aged 75 or older.

Participant type(s)
Patient

Age group
Senior

Sex
Both

Target number of participants
Not provided at time of registration

Key exclusion criteria
Not provided at time of registration

Date of first enrolment
01/12/1998

Date of final enrolment
01/03/2001

Locations

Countries of recruitment
England

United Kingdom

Study participating centre
School of Pharmacy
London
United Kingdom
WC1N 1AX

Sponsor information

Organisation
NHS R&D Regional Programme Register - Department of Health (UK)

Sponsor details
The Department of Health
Richmond House
79 Whitehall
London
United Kingdom
SW1A 2NL
+44 (0)20 7307 2622
dhmail@doh.gsi.org.uk

Sponsor type
Government

Website
http://www.doh.gov.uk

Funder(s)

Funder type
Government

Funder Name
NHS Executive London (UK)

Results and Publications

Publication and dissemination plan
Not provided at time of registration

Intention to publish date

Individual participant data (IPD) sharing plan

IPD sharing plan summary
Not provided at time of registration