

NHS Health Checks: improving how people are invited to increase attendance

Submission date 14/03/2013	Recruitment status No longer recruiting	<input checked="" type="checkbox"/> Prospectively registered <input checked="" type="checkbox"/> Protocol
Registration date 21/03/2013	Overall study status Completed	<input type="checkbox"/> Statistical analysis plan <input checked="" type="checkbox"/> Results
Last Edited 13/11/2019	Condition category Circulatory System	<input type="checkbox"/> Individual participant data

Plain English summary of protocol

Background and study aims

The NHS Health Check programme was set up to help prevent heart disease, stroke, diabetes and kidney disease. Everyone aged 40 to 74 years is invited to have a NHS Health Check every five years. Most people have their NHS Health Check at their GP surgery. In some parts of England, people can have their NHS Health Check at a pharmacy (chemist) or can be seen by nurses who are based in the community. People who are found to be at high risk in the next 10 years of having a stroke or heart attack or being diagnosed with kidney disease or diabetes are offered medication and help to live a more healthy life (such as helping the person to stop smoking or helping the person to do more exercise). The Department of Health has worked out that NHS Health Checks could stop 2000 people from dying each year if enough people have their NHS Health Check. They have also worked out that NHS Health Checks could stop up to 9,500 heart attacks and strokes each year that would have been serious but would not have caused the person to die. However, evaluations have found that only 45% of people who live in poorer areas of England are going for their NHS Health Check. In this study we want to see whether a questionnaire sent to patients before they are invited for their NHS Health Check makes more people actually go for their NHS Health Check.

Who can participate?

Men and women who are 40 to 74 years old who are going to be invited for their NHS Health Check. People who already have heart disease, diabetes, kidney disease or who have had a stroke before are not invited for NHS Health Checks.

What does the study involve?

People who are going to be invited for a NHS Health Check will be randomly put into 1 of 3 groups. Group 1 will get a normal NHS Health Check invitation. Group 2 will be posted a questionnaire one week before they are sent a normal NHS Health Check invitation. Group 3 will be posted a questionnaire one week before they are sent a normal NHS Health Check invitation. They will be told that they will be given a £5 shopping voucher if they send the questionnaire back. The study will look at whether Group 2 or Group 3 group were more likely to go for a NHS Health Check within 6 months of being invited than Group 1.

What are the possible benefits and risks of participating?

People who take part in the study who are put into Group 3 will get a £5 shopping voucher if they return the questionnaire. There are no risks to people taking part.

Where is the study run from?

The study is run by a team at Kings College London and is being done in 2 London boroughs: Lambeth and Lewisham. People from up to 95 GP practices will take part in this study.

When is the study starting and how long is it expected to run for?

The study is starting in May 2013 and will run for 2 years and 6 months. The trial be recruiting participants for 1 year.

Who is funding the study?

National Institute for Health Research (NIHR) Health Technology Assessment (HTA) programme

Who is the main contact?

Prof. Martin Gulliford

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Contact information

Type(s)

Scientific

Contact name

Prof Martin Gulliford

Contact details

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Additional identifiers

Protocol serial number

HTA 11/129/61

Study information

Scientific Title

Enhanced invitation methods to increase uptake of NHS Health Checks: randomised controlled trial

Study objectives

Participants who complete and return a question-behaviour effect questionnaire will be more likely to attend an NHS Health Check within six months of being invited.

More details can be found at: <http://www.nets.nihr.ac.uk/projects/hta/1112961>
Protocol can be found at: http://www.nets.nihr.ac.uk/__data/assets/pdf_file/0005/81194/PRO-11-129-61.pdf

Ethics approval required

Old ethics approval format

Ethics approval(s)

NRES Committee London - London Bridge, 07/03/2013, ref: 13/LO/0197

Study design

Randomised controlled trial

Primary study design

Interventional

Study type(s)

Other

Health condition(s) or problem(s) studied

Vascular disease

Interventions

Three study arms: standard invitation, question-behaviour effect questionnaire, and question-behaviour effect questionnaire plus incentive

Question-behaviour effect questionnaire. A brief questionnaire sent to participants one week before they are invited for their NHS Health Check. The content of the questionnaire is informed by the Theory of Planned Behaviour as well as research showing that experiencing anticipated regret may predict behaviour over and above the constructs in the Theory of Planned Behaviour. The dominant explanation of how the question-behaviour effect works, based upon psychological laboratory studies, is that asking behavioural intention questions heightens the accessibility of the persons attitude toward the behaviour, which in turns increases the likelihood that the behaviour will be performed.

Question-behaviour effect questionnaire plus incentive. The question-behaviour effect questionnaire is sent to participants one week before they are invited for their NHS Health Check. They are also offered a £5 retail voucher as an incentive for them to return the questionnaire. We are incentivising questionnaire return as this is known to increase questionnaire response rates. The maximum impact of the question-behaviour effect occurs in individuals who return the questionnaires. This is because it is completing the questionnaire that causes the thinking processes that increase attitude accessibility and so the likelihood of health check uptake. Therefore, offering an incentive for questionnaire return should increase the proportion of participants who complete the questionnaire, thus increasing the accessibility of their attitudes and their likelihood of acting when they receive the health check invitation letter.

Intervention Type

Other

Phase

Not Applicable

Primary outcome(s)

NHS Health Check attendance six months after invitation.

Key secondary outcome(s)

1. Whether each participant received an NHS Health Check within 91 days (3 months) of the date of the standard NHS Health Check Invitation.
2. Time elapsed between invitation distribution and health check uptake for those who had the checks will also be analysed

Completion date

31/10/2015

Eligibility**Key inclusion criteria**

Eligible to be invited for a NHS Health Check. NHS Health Checks are offered to all individuals aged 40 to 74 years old and who do not already have heart disease, kidney disease, diabetes or have previously had a stroke.

Participant type(s)

Patient

Healthy volunteers allowed

No

Age group

Adult

Sex

All

Total final enrolment

12459

Key exclusion criteria

Ineligible for a NHS Health Check

Date of first enrolment

01/05/2013

Date of final enrolment

31/10/2015

Locations**Countries of recruitment**

United Kingdom

England

Study participating centre
King's College London
London
United Kingdom
SE1 3QD

Sponsor information

Organisation
King's College London (UK)

ROR
<https://ror.org/0220mzb33>

Funder(s)

Funder type
Government

Funder Name
Health Technology Assessment Programme

Alternative Name(s)
NIHR Health Technology Assessment Programme, Health Technology Assessment (HTA), HTA

Funding Body Type
Government organisation

Funding Body Subtype
National government

Location
United Kingdom

Results and Publications

Individual participant data (IPD) sharing plan

IPD sharing plan summary

Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
Results article	results	01/11/2016		Yes	No
Results article	automated recruitment and randomisation results	27/06/2018		Yes	No
Results article	results	31/05/2018	13/11/2019	Yes	No
Protocol article	protocol	30/08/2014		Yes	No
HRA research summary			28/06/2023	No	No
Participant information sheet	Participant information sheet	11/11/2025	11/11/2025	No	Yes