

The effect of a personalised letter on response rates to a postal questionnaire: a randomised controlled trial

Submission date	Recruitment status	<input type="checkbox"/> Prospectively registered
30/09/2004	No longer recruiting	<input type="checkbox"/> Protocol
Registration date	Overall study status	<input type="checkbox"/> Statistical analysis plan
30/09/2004	Completed	<input checked="" type="checkbox"/> Results
Last Edited	Condition category	<input type="checkbox"/> Individual participant data
22/02/2008	Other	

Plain English summary of protocol

Not provided at time of registration

Contact information

Type(s)

Scientific

Contact name

Dr R A Harrison

Contact details

Bolton Primary Care Trust
St Peter's House
Silverwell Street
Bolton
United Kingdom
BL1 1PP
+44 (0)1204 907728
Roger.Harrison@bolton.nhs.uk

Additional identifiers

Protocol serial number

N031114507

Study information

Scientific Title

Study objectives

Does a personalised addressed letter compared with a standard letter increase response rate to a postal questionnaire on service quality sent to people referred to an exercise referral scheme?

Ethics approval required

Old ethics approval format

Ethics approval(s)

Approval for the study was received in advance from the local research ethics committee and the research governance committee.

Study design

Randomised controlled trial

Primary study design

Interventional

Study type(s)

Screening

Health condition(s) or problem(s) studied

Exercise referral

Interventions

A two-group randomised trial of a personalised letter versus a standard letter.

Intervention Type

Other

Phase

Not Specified

Primary outcome(s)

The number of completed questionnaires returned after completing all methods of follow-up.

Key secondary outcome(s)

Not provided at time of registration

Completion date

30/06/2003

Eligibility

Key inclusion criteria

People living in the community of Bolton who had been referred to the exercise referral scheme over a three year period.

Participant type(s)

Patient

Healthy volunteers allowed

No

Age group

Not Specified

Sex

Not Specified

Key exclusion criteria

Not provided at time of registration

Date of first enrolment

01/06/2002

Date of final enrolment

30/06/2003

Locations

Countries of recruitment

United Kingdom

England

Study participating centre

Bolton Primary Care Trust

Bolton

United Kingdom

BL1 1PP

Sponsor information

Organisation

Department of Health

Funder(s)

Funder type

Government

Funder Name

Bolton Primary Care Trust (UK)

Results and Publications

Individual participant data (IPD) sharing plan

IPD sharing plan summary

Not provided at time of registration

Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
<u>Results article</u>	Results	10/11/2004		Yes	No