

The effect of a personalised letter on response rates to a postal questionnaire: a randomised controlled trial

Submission date 30/09/2004	Recruitment status No longer recruiting	<input type="checkbox"/> Prospectively registered <input type="checkbox"/> Protocol
Registration date 30/09/2004	Overall study status Completed	<input type="checkbox"/> Statistical analysis plan <input checked="" type="checkbox"/> Results
Last Edited 22/02/2008	Condition category Other	<input type="checkbox"/> Individual participant data

Plain English summary of protocol
Not provided at time of registration

Contact information

Type(s)
Scientific

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Additional identifiers

EudraCT/CTIS number

IRAS number

ClinicalTrials.gov number

Secondary identifying numbers

Study information

Scientific Title

Study objectives

Does a personalised addressed letter compared with a standard letter increase response rate to a postal questionnaire on service quality sent to people referred to an exercise referral scheme?

Ethics approval required

Old ethics approval format

Ethics approval(s)

Approval for the study was received in advance from the local research ethics committee and the research governance committee.

Study design

Randomised controlled trial

Primary study design

Interventional

Secondary study design

Randomised controlled trial

Study setting(s)

Not specified

Study type(s)

Screening

Participant information sheet

Health condition(s) or problem(s) studied

Exercise referral

Interventions

A two-group randomised trial of a personalised letter versus a standard letter.

Intervention Type

Other

Phase

Not Specified

Primary outcome measure

The number of completed questionnaires returned after completing all methods of follow-up.

Secondary outcome measures

Not provided at time of registration

Overall study start date

01/06/2002

Completion date

30/06/2003

Eligibility

Key inclusion criteria

People living in the community of Bolton who had been referred to the exercise referral scheme over a three year period.

Participant type(s)

Patient

Age group

Not Specified

Sex

Not Specified

Target number of participants

627

Key exclusion criteria

Not provided at time of registration

Date of first enrolment

01/06/2002

Date of final enrolment

30/06/2003

Locations

Countries of recruitment

England

United Kingdom

Study participating centre

Bolton Primary Care Trust

Bolton

United Kingdom

BL1 1PP

Sponsor information

Organisation

Department of Health

Sponsor details

Richmond House
79 Whitehall
London
United Kingdom
SW1A 2NL

Sponsor type

Government

Website

<http://www.dh.gov.uk/Home/fs/en>

Funder(s)

Funder type

Government

Funder Name

Bolton Primary Care Trust (UK)

Results and Publications

Publication and dissemination plan

Not provided at time of registration

Intention to publish date

Individual participant data (IPD) sharing plan

IPD sharing plan summary

Not provided at time of registration

Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
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[Results article](#)

Results

10/11/2004

Yes

No