

# I-NEED: Improving Nurses dEtECTION and managEmEnt of elDer abuse and neglect

<b>Submission date</b> 10/06/2014	<b>Recruitment status</b> No longer recruiting	<input type="checkbox"/> Prospectively registered <input checked="" type="checkbox"/> Protocol
<b>Registration date</b> 04/07/2014	<b>Overall study status</b> Completed	<input type="checkbox"/> Statistical analysis plan <input type="checkbox"/> Results
<b>Last Edited</b> 06/08/2020	<b>Condition category</b> Other	<input type="checkbox"/> Individual participant data <input type="checkbox"/> Record updated in last year

## Plain English summary of protocol

### Background and study aims

The number of elderly people in the world is increasing rapidly. Sadly, isolation and limited independence can mean that they are at risk of abuse, neglect and exploitation by others. This abuse, however, often goes unreported, undetected and the problem underestimated by professionals. Malaysia has a growing aging population and yet awareness of the abuse that can be suffered by this section of the community is woefully inadequate. Due to the nature of their work, health care professionals are seen to be best placed to recognize and diagnose cases of elder abuse. Training programmes to increase awareness, including how to recognize the signs and symptoms and also how to deal with suspected cases effectively are necessary to reduce the mistreatment of the elderly. In order to address this gap, we propose to design an educational programme (the intervention) for nurses that will improve their awareness and practice in detecting the problem. This study aims to assess the effectiveness of the educational intervention, which involves an intense face-to-face training programme compared to the conventional training used to increase nurses knowledge, detection and management of elder abuse. We will also explore nurses views and understanding about elder abuse, their barriers on reporting, needs and expectations of the intervention.

### Who can participate?

Community nurses and registered nurses working at health clinics in the state of Negeri Sembilan who are aged 18 years and above, have working experience of more than six months and who have not attended any educational programme on management of elder abuse and/or neglect.

### What does this study involve?

There are three parts, or phases, to the study. Phase 1 involves an initial focus group discussion (FGD) among nurses to assess their knowledge and awareness of elder abuse and neglect. Findings from Phase 1 then guides the development of a training module in Phase 2. The evidence-based training module is a combination of face-to-face teaching and an educational video on how to identify, assess and stop elder abuse and neglect. The module is designed by the researchers and an expert panel of nurses, primary care physicians, public health specialists and policy makers. Phase 3 evaluates the effectiveness of the education programme in improving the knowledge and management of elder abuse and neglect among the nurses.

What are the possible benefits and risks of participating?

There are no potential risks of participation but potential benefits include increased awareness on detection and management of elder abuse and neglect as well as improved quality of care delivery by healthcare providers.

Where is the study run from?

The study will run from health clinics across 3 districts in Negeri Sembilan (Malaysia)

When is the study starting and how long is it expected to run for?

January 2014 to May 2015

Who is funding the study?

University of Malaya Research Grant (RP001C-13HTM).

Who is the main contact?

Dr Choo Wan Yuen

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## Contact information

### Type(s)

Scientific

### Contact name

Dr Wan Yuen Choo

### Contact details

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## Additional identifiers

### Protocol serial number

N/A

## Study information

### Scientific Title

Improving nurses detection and management of elder abuse and neglect: A cluster randomised trial (I-NEED)

### Acronym

I-NEED

## **Study objectives**

Hypothesis:

1. Face-to-face intensive training will be more effective than usual care in improving nurses knowledge and detection of suspected elder abuse and neglect.
2. Nurses will score higher on the Elder Abuse Questionnaire (ELSE-Q).

## **Ethics approval required**

Old ethics approval format

## **Ethics approval(s)**

Medical Ethics Committee University Malaya Medical Centre (UMMC), 25/10/2013, ref. MEC: 1024.75

## **Study design**

Cluster randomised trial

## **Primary study design**

Interventional

## **Study type(s)**

Quality of life

## **Health condition(s) or problem(s) studied**

Elder Abuse, Neglect, Nurses, Education

## **Interventions**

Participants are randomised to:

1. Control group: Will receive 2 hours face-to face Continuous Nursing Education (CNE) (usual care)
2. Intervention group A: Usual care and 1 day of face-to-face intensive training programme (ITP)
3. Intervention group B: Usual care, 1 day of ITP and educational video

Follow Up Length: 6 months; Study Entry: Single randomisation only

## **Intervention Type**

Other

## **Phase**

Not Applicable

## **Primary outcome(s)**

Quantitative data:

Knowledge, Detection and Management of Elder Abuse Questionnaire (ELSE-Q) Malay version

Timepoints: Baseline, immediately post-intervention, at 3-months and 6-months follow-up

Qualitative data:

1. Development of training module on identification, assessment and intervention on elder abuse and neglect
2. A process evaluation of the education programmes among nurses will be conducted via FGDs

with managerial level nurses, RNs, community nurses and key stakeholders at the end of the intervention

**Key secondary outcome(s))**

Number of elder abuse and/or neglect cases identified and managed during follow-up period

**Completion date**

29/05/2015

## **Eligibility**

**Key inclusion criteria**

Community nurses and registered nurses (RN) working at health clinics in the state of Negeri Sembilan that:

1. Are female
2. Aged between 18 and 60 years
3. Have working experience of more than six months
4. Have not attended any educational programme on management of elder abuse and/or neglect

**Participant type(s)**

Patient

**Healthy volunteers allowed**

No

**Age group**

Adult

**Lower age limit**

18 years

**Sex**

Female

**Key exclusion criteria**

1. Had less than 6 months of working experience
2. Had attended any educational programme related to management of elder abuse and/or neglect

**Date of first enrolment**

01/01/2014

**Date of final enrolment**

29/05/2015

## **Locations**

**Countries of recruitment**

Malaysia

**Study participating centre**  
**Julius Centre University of Malaya**  
Kuala Lumpur  
Malaysia  
50603

## Sponsor information

**Organisation**  
University of Malaya (Malaysia)

**ROR**  
<https://ror.org/00rzspn62>

## Funder(s)

**Funder type**  
University/education

**Funder Name**  
University of Malaya Research Grant (RP001C-13HTM) (Malaysia)

## Results and Publications

**Individual participant data (IPD) sharing plan**

**IPD sharing plan summary**  
Not provided at time of registration

### Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
<a href="#">Protocol article</a>	protocol	01/11/2015	06/08/2020	Yes	No
<a href="#">Participant information sheet</a>	Participant information sheet	11/11/2025	11/11/2025	No	Yes