Project SUCCESS

Submission date	Recruitment status No longer recruiting	Prospectively registered		
25/08/2017		☐ Protocol		
Registration date 18/09/2017	Overall study status Completed	Statistical analysis plan		
		[X] Results		
Last Edited	Condition category	[] Individual participant data		
07/05/2021	Other			

Plain English summary of protocol

Background and study aims

The intervention being tested is the Texting Students and Study Supporters programme (known as Project SUCCESS) developed by the Behavioural Insights Team (BIT). The intervention consists of 35 text messages a year sent to students resitting GCSE English and/or Maths and 'study supporters' (a peer or family member identified by the student). The aim is that the text messages, either through direct contact or via a dialogue with a study supporter, will prompt students to attend classes and exams, engage with study materials and form better study habits. The aim of this study is to understand in detail how the intervention is implemented and delivered, and, in turn, how, why and for whom it works.

Who can participate?

FE college students aged 16-19 resitting English or Maths GCSEs in the academic year 2017/18

What does the study involve?

Participants are randomly allocated to one of four groups:

- 1. Student receives text messages
- 2. Study supporter receives text messages
- 3. Both student and study supporter receive text messages
- 4. No text messages

Depending on which group they are allocated to, students and/or study supporters receive weekly text messages. These messages contain information on course content, academic resources such as practice websites, notifications about deadlines, details of extra tutorial sessions, and exam dates. College tutors at participating colleges tailor the text messages to ensure they are fully relevant for students in terms of the college timetable and local curriculum. Students and study supporters receive about 35 weekly messages. These are sent until students take their resit GCSE exams in June/July 2018.

What are the possible benefits and risks of participating?

The intervention is designed to inform and motivate students about their GCSE studies, leading to higher rates of attainment. Where the intervention involves a study supporter, the intervention is expected to increase interaction between students and an individual they are close to, generating feelings of being supported. Three quarters of students in a previous study felt that the intervention had a positive impact. There are no risks for participating students.

Where is the study run from? NatCen Social Research (UK)

When is the study starting and how long is it expected to run for? February 2017 to April 2019

Who is funding the study? Education Endowment Foundation (EEF) (UK)

Who is the main contact? Mr Peter Hall peter.hall@natcen.ac.uk

Contact information

Type(s)

Public

Contact name

Mr Peter Hall

Contact details

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Additional identifiers

Protocol serial number

NatCen REF P12295

Study information

Scientific Title

Texting Students and Study Supporters programme: a randomised controlled trial

Study objectives

A programme of tailored text messages, either through direct contact or via a dialogue with a study supporter, will prompt students to attend classes and exams, engage with study materials and form better study habits.

Ethics approval required

Old ethics approval format

Ethics approval(s)

NatCen Research Ethics Committee, 04/05/2017

Study design

Randomised controlled trial

Primary study design

Interventional

Study type(s)

Other

Health condition(s) or problem(s) studied

GCSE resit attainment in Maths and English

Interventions

Students agreeing participate in the trial will be allocated to one of the three treatment arms or to the control group using stratified block randomisation. This means that all students who consent to take part in the trial will be randomised (in a block) as soon as baseline data has been collected.

Stratification variables should be predictive of outcomes; in this instance tutor group will be used as the stratification variable. Stratification ensures that no random variability exists within tutor groups – therefore the composition of the tutor groups exactly mirrors the participant population.

The students are randomised to one of four conditions/trial arms:

- 1. Student receives text messages
- 2. Study supporter receives text messages
- 3. Both student and study supporter receive text messages
- 4. Control (no text messages)

The intervention consists of 35 text messages a year sent to students resitting GCSE English and /or Maths and 'study supporters' (a family member or peer identified by the student). The aim is that the text messages, either through direct contact or via a dialogue with a study supporter, will prompt students to attend classes and exams, engage with study materials and form better study habits.

Dosage will be the same for recipients across all trial arms - i.e. students in arms 1 and 3 above will receive the same number of text messages (35), study supporters in arms 2 and 3 will receive the same number of text messages (35). These will be sent from the point of randomisation at the end of October 2017 until students take their resit GCSE exams in June/July 2018.

Intervention Type

Other

Primary outcome(s)

GCSE resit attainment in Maths and English post-treatment, taken from the National Pupil Database (NPD) in autumn 2018 for all students who participated in the programme in the 2017 /18 academic year

Key secondary outcome(s))

Students' attendance, collected from colleges directly via a secure online platform on a daily basis from baseline through to completion of the intervention in June/July 2018

Other data on student aspirations, confidence and attitudes to learning will be recorded as part of a supporting process evaluation and do not constitute part of the impact evaluation

Completion date

30/04/2019

Eligibility

Key inclusion criteria

Students are eligible to take part in the trial if they are:

- 1. Enrolled at a participating college in September 2017
- 2. Due to resit GCSE maths and/or English in the academic year 2017/18
- 3. Aged 16-19

Participant type(s)

Other

Healthy volunteers allowed

No

Age group

Other

Sex

All

Key exclusion criteria

All potential participants (i.e. those meeting the eligibility criteria outlined) will complete a short online survey where they will consent or decline to take part in the trial. There are no characteristics as such that would exclude any otherwise eligible individuals from taking part.

Date of first enrolment

04/09/2017

Date of final enrolment

27/10/2017

Locations

Countries of recruitment

United Kingdom

England

Study participating centre

Behavioural Insights Team United Kingdom SW1H 9NP

Sponsor information

Organisation

Education Endowment Foundation (EEF)

ROR

https://ror.org/03bhd6288

Funder(s)

Funder type

Charity

Funder Name

Education Endowment Foundation (EEF)

Results and Publications

Individual participant data (IPD) sharing plan

Anonymised (i.e. with no contact or other personal information) participant data will be stored in the Fischer Family Trust (FFT) archives. Data will include baseline survey responses, college attendance data and GCSE results data from the National Pupil Database. Students' consent on data sharing and storage was sought as part of the trial registration process. Those who did not consent to have their anonymised results data stored as described were not included in the trial. Enquiries to FFT's Datalab can be made via educationdatalab@fft.org.uk.

IPD sharing plan summary

Stored in repository

Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
Funder report results		30/04/2020	07/05/2021	No	No
Participant information sheet	Participant information sheet	11/11/2025	11/11/2025	No	Yes