

# Improving malaria treatment practices in children using mobile phone text-messaging in Kenya

<b>Submission date</b> 25/11/2008	<b>Recruitment status</b> No longer recruiting	<input checked="" type="checkbox"/> Prospectively registered <input type="checkbox"/> Protocol
<b>Registration date</b> 27/11/2008	<b>Overall study status</b> Completed	<input type="checkbox"/> Statistical analysis plan <input checked="" type="checkbox"/> Results
<b>Last Edited</b> 09/05/2013	<b>Condition category</b> Infections and Infestations	<input type="checkbox"/> Individual participant data

## Plain English summary of protocol

### Background and study aims

Implementation of the new artemether-lumefantrine treatment policy for uncomplicated malaria in Kenya is being compromised by poor treatment practices. This study aims to determine the effectiveness and cost of a new approach to improve the quality of paediatric outpatient malaria case-management using text-message reminders sent to health workers mobile phones.

### Who can participate?

The study will include 108 government health facilities in two areas of Kenya, all health workers performing outpatient consultations and approximately 864 sick child consultations assessed during each round of evaluation.

### What does the study involve?

Health facilities will be randomly allocated to either the intervention group, in which all health workers will receive text-messages on malaria case-management over 6 months, or a non-intervention control group. Three cross-sectional health facility surveys will be conducted to evaluate paediatric clinical practices: one before the intervention begins; one at 6 months, just after the end of the intervention to capture immediate effects of the intervention; and one 6 months later to assess retained effects.

### What are the possible benefits and risks of participating?

The study will help us to better understand how new communication strategy may influence outpatient practices and, there is a hope, if intervention is successful, that the results of this research will help to improve the quality of malaria related care in Kenya in the future. No invasive procedures will be undertaken as a part of this study, and no costs will be incurred by caretakers or health workers as a result of their participation. Any child who has malaria according to national guidelines and does not receive adequate treatment during the consultation will receive an appropriate treatment free of charge by study teams.

Where is the study run from?  
KEMRI/Wellcome Trust Research Programme in Kenya

When is the study starting and how long is it expected to run for?  
The recruitment for the trial and evaluation is planned to take place between March 2009 and June 2010

Who is funding the study?  
The Wellcome Trust

Who is the main contact?  
Dr Dejan Zurovac  
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## Contact information

**Type(s)**  
Scientific

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## Additional identifiers

**EudraCT/CTIS number**

**IRAS number**

**ClinicalTrials.gov number**

**Secondary identifying numbers**  
OXTREC No 38/08

## Study information

**Scientific Title**  
Improving quality of paediatric outpatient malaria case-management using mobile phone text-messaging in Kenya

**Study objectives**

**Null hypothesis:**

The quality improvement intervention using reminders sent to health workers via mobile phone text-messaging has no effect on the quality of outpatient paediatric malaria case-management in Government health facilities in Kenya.

**Ethics approval required**

Old ethics approval format

**Ethics approval(s)**

1. Oxford Tropical Medicine Research Ethics Committee (OXTREC) (UK) gave approval on the 26th August 2008 (ref: 38/08)
2. Kenya Medical Research Institute (KEMRI) Ethical Review Committee (ERC) gave approval on the 13th March 2008 (Scientific Steering Committee [SSC] ref: 1329)

**Study design**

Interventional, single-centre, pre-post cluster randomised controlled trial

**Primary study design**

Interventional

**Secondary study design**

Randomised controlled trial

**Study setting(s)**

Hospital

**Study type(s)**

Diagnostic

**Participant information sheet**

Not available in web format, please use the contact details below to request a patient information sheet

**Health condition(s) or problem(s) studied**

Malaria

**Interventions**

All Government facilities in two study districts were randomised to either the intervention group, in which all health workers will receive text-messages on malaria case-management over 6 months or a non-intervention control group.

The intervention is to send reminders on malaria case-management to health workers mobile phones via text-messaging. Key themes to be addressed are correct diagnosis, prescription, counselling, and drug dispensing. For each theme, 2 - 3 text messages will be generated, each less than or equal to 120 characters long. For 5 days each week, two text-messages will be sent to each health worker's mobile phone. This process will be repeated every week during the 6-month intervention period. Each message will be complemented with 40 characters of text providing information unrelated to malaria case-management that will be designed to be "attention-getting". Text messages will be sent from a phone connected to a personal computer running SMS delivery software. The software will be configured to distribute messages automatically to the approximately 160 intervention-group health workers' phone numbers at a

predetermined schedule. An automatic delivery report for each message will be received and archived.

Three cross-sectional health facility surveys will be conducted:

1. One before the intervention begins
2. One at 6 months, just after the end of the intervention to capture immediate effects of the intervention
3. One 6 months later to assess retained effects

After the last survey, in-depth interviews will be conducted with health workers in intervention facilities.

This is a pre-post randomised cluster controlled trial with 108 clusters (health facilities) randomly allocated to 54 control, and 54 intervention facilities in which all health workers will be exposed to intervention (approximately 160). During each evaluation survey we will need to collect data from all 108 control and intervention facilities, targeting 864 children across both arms.

## **Intervention Type**

Other

## **Phase**

Not Specified

## **Primary outcome measure**

To determine the effectiveness of the mobile phone text-message reminders on the quality of outpatient diagnosis, prescription, counselling, and drug dispensing for children with uncomplicated malaria in Government facilities.

Timepoints for primary outcome:

Our primary comparison will be between baseline results and results of the second post-intervention survey. However, we will undertake an interim analysis and compare baseline results with the first post-intervention survey. If we are unable to demonstrate a 25 percentage point improvement attributed to the intervention, we will terminate the evaluation.

## **Secondary outcome measures**

1. To determine qualitatively the factors that contribute to the effects of the intervention and influence outpatient malaria case-management practices
2. To determine the cost of the intervention using text-messaging of malaria case-management reminders to health workers mobile phones in government facilities

## **Overall study start date**

01/02/2009

## **Completion date**

31/10/2010

# **Eligibility**

## **Key inclusion criteria**

1. Health workers in intervention facilities prior to delivery of intervention are:
  - 1.1. Working at Government dispensaries/health centres

1.2. Providing outpatient consultations

1.3. Providing informed consent

2. During the cross-sectional surveys, the health facility is:

2.1. Government facility

2.2. Dispensary/health centre level

2.3. Providing outpatient services

3. Health workers:

3.1. Any cadre providing outpatient services on the survey day

3.2. Providing informed consent

4. Children:

4.1. Below 5 years of age

4.2. Weighing 5 kg and above

4.3. Either sex

4.4. Coming for outpatient consultation on survey day

4.5. Mothers or guardians providing informed consent

**Participant type(s)**

Patient

**Age group**

Child

**Upper age limit**

5 Years

**Sex**

Both

**Target number of participants**

864 children

**Key exclusion criteria**

1. Health workers without mobile phones in intervention facilities

2. During cross-sectional surveys, the health facility is:

2.1. Private, mission or NGO facilities

2.2. Non-functional during the survey period

3. Health workers not attending enrolled patients on the survey day

4. Children with follow-up chronic diseases, traumas and burns

**Date of first enrolment**

01/02/2009

**Date of final enrolment**

31/10/2010

**Locations**

**Countries of recruitment**

Kenya

**Study participating centre**  
**KEMRI/Wellcome Trust Research Programme**  
Nairobi  
Kenya  
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## Sponsor information

### Organisation

University of Oxford (UK)

### Sponsor details

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### Sponsor type

University/education

### Website

<http://www.ox.ac.uk/>

### ROR

<https://ror.org/052gg0110>

## Funder(s)

### Funder type

Charity

### Funder Name

The Wellcome Trust (UK) (grant ref: 084253)

# Results and Publications

## Publication and dissemination plan

Not provided at time of registration

## Intention to publish date

## Individual participant data (IPD) sharing plan

## IPD sharing plan summary

Not provided at time of registration

## Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
<a href="#">Results article</a>	results	27/08/2011		Yes	No