

Practice Interventions for Language Sensitivity: a pilot study

Submission date 03/02/2009	Recruitment status No longer recruiting	<input checked="" type="checkbox"/> Prospectively registered <input type="checkbox"/> Protocol
Registration date 27/02/2009	Overall study status Completed	<input type="checkbox"/> Statistical analysis plan <input type="checkbox"/> Results
Last Edited 17/05/2016	Condition category Other	<input type="checkbox"/> Individual participant data <input type="checkbox"/> Record updated in last year

Plain English summary of protocol
Not provided at time of registration

Contact information

Type(s)
Scientific

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Additional identifiers

Protocol serial number
V2

Study information

Scientific Title
Practice interventions for language sensitivity: a randomised controlled pilot study to inform the delivery of pharmaceutical services in Wales

Acronym

PILSen

Study objectives

The aim of this pilot study is to test the feasibility of a randomised controlled trial (RCT) to build the evidence base for effective healthcare communication in the delivery of pharmaceutical services in the bilingual setting. This will be achieved through the following objectives:

1. The effect of language appropriate consultations on patient outcomes will be measured through establishing a small randomised controlled trial (RCT) of language concordance in Medicines Use Reviews (MURs) conducted by two community pharmacists in North Wales
2. Corpus linguistic analysis techniques will be used to discern the processes and patterns of language use within the healthcare consultations

Ethics approval required

Old ethics approval format

Ethics approval(s)

North West Wales Local Research Ethics pending approval as of 03/02/2009

Study design

Feasibility patient preference randomised controlled trial

Primary study design

Interventional

Study type(s)

Treatment

Health condition(s) or problem(s) studied

Effective healthcare communication

Interventions

1. Welsh medium randomised Medicines Use Reviews
2. English medium randomised Medicines Use Reviews

Randomised according to the protocol. Patients who demonstrate a distinct language preference will be allocated to a Welsh or English medium preference MUR, according to their choice.

Intervention Type

Other

Phase

Not Applicable

Primary outcome(s)

Medication Adherence Questionnaire to assess participants use of medication following a Medicines Use Reviews, measured at 1 day and 1 month.

Key secondary outcome(s))

1. Beliefs about Medicines Questionnaire
2. Satisfaction with Information about Medicines Scale
3. Language switching measures
4. Information on processes and patterns of language use
5. Process measures for assessing feasibility of larger trial

Measured at 1 day and 1 month.

Completion date

30/09/2009

Eligibility

Key inclusion criteria

1. Welsh speaking patients between 18 and 80 years of age, either sex
2. Patients who are referred for Medicines Use Reviews (MUR) at the specified community pharmacies
3. Patients who are able to give informed consent

Participant type(s)

Patient

Healthy volunteers allowed

No

Age group

Adult

Lower age limit

18 years

Sex

All

Key exclusion criteria

1. Non-Welsh speaking patients
2. Patients below 18 and above 80 years of age
3. Patients who are not eligible for MURs at the specified community pharmacies
4. Patients who are unable to give informed consent

Date of first enrolment

01/03/2009

Date of final enrolment

30/09/2009

Locations

Countries of recruitment

United Kingdom

Wales

Study participating centre
Fferyllwyr Llyn Pharmacy
Gwynedd
United Kingdom
LL53 7PA

Sponsor information

Organisation
Fferyllwyr Llyn Pharmacy (UK)

Funder(s)

Funder type
Government

Funder Name
Welsh Assembly Government (UK) - Pharmacy Practice Development Scheme 2008-2009

Results and Publications

Individual participant data (IPD) sharing plan

IPD sharing plan summary
Not provided at time of registration

Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
Participant information sheet	Participant information sheet	11/11/2025	11/11/2025	No	Yes