# Randomised controlled trial of COPe-support online resource for carers

Submission date	Recruitment status No longer recruiting	[X] Prospectively registered			
26/02/2018		[X] Protocol			
Registration date	Overall study status	Statistical analysis plan			
02/03/2018	Completed	[X] Results			
Last Edited	Condition category	Individual participant data			
27/10/2022	Mental and Behavioural Disorders				

#### Plain English summary of protocol

Background and study aims

Psychosis is the most common severe mental illness that affects 1% of the population. Coping with psychosis is often a challenging demand for the individual as well as for everyone close to them, including family members, relatives, partners and close friends (referred to as carers from now on). Carers are more vulnerable to mental ill health, partly due to the burden and distress associated with caregiving demands. Conversely, increased wellbeing and coping in carers is believed to have positive effects in shaping the service users' prognosis. Effective interventions for maintaining and promoting the wellbeing of carers are needed. Recent research indicates that the internet can be a promising medium for providing such an intervention for carers. The EFFIP (E-support for Families & Friends of Individuals affected by Psychosis) Project aims to develop and test an online resource to promote the wellbeing and caregiving experiences of carers supporting a loved one with psychosis. In the last two years (2016-2017), findings from studies and ideas collected from carers, service users and healthcare professionals have been used to produce the online resource. The resource provides information, peer support and coping strategies for their caregiving roles and promotes self-care. The aim of this study is to test the effectiveness of the online resource at improving carers' wellbeing and other health related outcomes (such as caregiving experience, knowledge).

Who can participate?

Carers aged 18 or over supporting a loved one affected by psychosis

#### What does the study involve?

Participants are randomly allocated to be given access to either the online resource or a non-interactive resource for 40 weeks. Participants are advised to actively use the resource for the first 20 weeks (recommended as about 45 minutes per week) to go through the relevant content and use the new skills learnt in their personal circumstances. From week 21 to week 40, participants continue to have access to the resource, but no active use or participation is expected from them. After 40 weeks, some of the participants are invited to an interview about their experience of using COPe-support. The interview is conducted by phone or internet suiting the participants' preference. The participants' mental wellbeing is assessed at weeks 10, 20 and 40.

What are the possible benefits and risks of participating?

It is hoped that participants will find the information provided in the study helpful, and their participation will make an important contribution to research for carers. Access to the online intervention will be arranged for those allocated to the non-interactive resource after completion of follow-up data collection. The risk involved in participating in this study is minimal. The online intervention aims to provide information about caring for a loved one with psychosis and ways for looking after oneself. Participants may find some of the content of particular resonance to their own experience.

#### Where is the study run from?

- 1. South West London & St George's Mental Health NHS Trust (UK)
- 2. South London & Maudsley NHS Foundation Trust (UK)
- 3. Berkshire Healthcare NHS Foundation Trust (UK)
- 4. Kent and Medway NHS and Social Care Partnership Trust (UK)
- 5. Cambridgeshire and Peterborough NHS Foundation Trust (UK)
- 6. Norfolk & Suffolk NHS Foundation Trust (UK)
- 7. Hertfordshire Partnership University NHS Foundation Trust (UK)
- 8. Leeds and York Partnership NHS Foundation Trust (UK)
- 9. Avon & Wiltshire Mental Health Partnership NHS Trust (UK)

When is the study starting and how long is it expected to run for? March 2018 to December 2020

Who is funding the study? National Institute for Health Research (NIHR) (UK)

Who is the main contact? Dr Jacqueline Sin

# Contact information

#### Type(s)

Scientific

#### Contact name

Dr Jacqueline Sin

#### **ORCID ID**

https://orcid.org/0000-0003-0590-7165

#### Contact details

Cranmer Terrace London United Kingdom SW17 ORE

# Additional identifiers

#### Protocol serial number

37010

# Study information

#### Scientific Title

EFFIP (E-support for Families and Friends of Individuals affected by Psychosis): a randomised controlled trial of a co-produced online intervention for carers

#### **Acronym**

**EFFIP** 

#### Study objectives

Psychosis is the most common severe mental illness that affects 1% of the population. Coping with psychosis is often a challenging demand for the individual as well as for everyone close to them, including family members, relatives, partners and close friends (referred to as carers hereafter). Extant research has identified an increased vulnerability to mental ill health among carers, partly due to the burden and distress associated with caregiving demands. Conversely, increased wellbeing and coping in carers is believed to have positive effects in shaping the service users' prognosis. Effective interventions for maintaining and promoting the wellbeing of carers are needed and indeed now part of the legal requirement of the Care Act 2014. Recent research indicates that the internet can be a promising medium for providing such an intervention for carers.

The EFFIP (E-support for Families & Friends of Individuals affected by Psychosis) Project aims to develop and evaluate an online resource to promote the wellbeing and caregiving experiences of carers supporting a loved one with psychosis. The overall EFFIP project lasts for 5 years (from 2016) and uses mixed methods combining qualitative, quantitative, usability-testing and randomised controlled trial (RCT) with inbuilt process evaluation methods, along the development, feasibility and evaluative phases of the Medical Research Council (MRC) framework for complex interventions. In the last two years (2016-2017), we have successfully undertaken five studies and meta-synthesised findings from systematic reviews and ideas collected from carers and service users, and health care professionals to co-produce the online resource. The resource provides information, peer support and coping strategies for their caregiving roles and promotes self-care. The current parallel-arm RCT, with an inbuilt process evaluation study, aims to evaluate the clinical effectiveness of the online resource in improving carers' wellbeing and other health related outcomes (such as caregiving experience, knowledge), compared to the waitlist-control.

# Ethics approval required

Old ethics approval format

# Ethics approval(s)

South Central - Oxford C Research Ethics Committee, 01/03/2018, ref: 18/SC/0104

# Study design

Randomised; Interventional; Design type: Treatment, Prevention, Psychological & Behavioural

# Primary study design

Interventional

# Study type(s)

Treatment

#### Health condition(s) or problem(s) studied

**Psychosis** 

#### **Interventions**

Following detailed information-giving about the study, potential participants will be guided through the eligibility screening process online, supported by the research team member. Eligible participants will then be guided through the informed consent-seeking procedure online (through our study system). Support via phone or online will be provided by the study team as required. Consented participants will be invited to provide some demographic information about themselves and their caring situation. Data entry will be directly made by participants through our online system.

Participants will be allocated according to the randomisation and be given access to their allocated condition for which they have access to online 24/7 for 40 weeks. A unique user-account will be created for each randomised participant to log in and to use the allocated intervention. Participants are advised to have active use for the initial 20 weeks (recommended as about 45 minutes per week) to go through the relevant content and implement new skills learnt into their personal circumstances. Participants allocated to the waitlist control will have access to a non-interactive resource directory which is also run online, for the same duration of time.

From week 21 to week 40, participants will continue to have access to the allocation condition online, but no active use or participation is expected from them. After the completion of 40-week follow-up outcome data collection, 20% of the participants from the active intervention arm will be invited to give an individual interview for their experience of using COPe-support. The interview will be conducted via phone or internet suiting the participants' preference.

At week 10, week 20 and week 40 after randomisation, participants will be invited to complete outcome measure data collection online where data entry is direct from the participants onto the online study system.

#### Intervention Type

Other

# Primary outcome(s)

Carers' mental wellbeing, assessed using Warwick-Edinburgh Mental Wellbeing Scale (WEMWBS), at end of intervention use (i.e. 20 weeks)

# Key secondary outcome(s))

Secondary outcomes include the following domains, assessed using the respective tools, at 20 weeks:

- 1. Carer's mental health knowledge, assessed using Mental Health Knowledge Schedule (MAKS)
- 2. Carer's caregiving experiences, both negative appraisal and positive appraisal, measured by subtotals of Experience of Caregiving Inventory (ECI)
- 3. Family relationship and communication, assessed by Family Questionnaire (FQ)
- 4. Carer's perceived social support, measured with Carer Wellbeing and Support Questionnaire (CWS)
- 5. Quality of life, assessed using EuroQoL 5-level EQ-5D (EQ-5D-5L).

#### Completion date

31/12/2020

# **Eligibility**

#### Key inclusion criteria

The online intervention COPe-support is designed for carers supporting a loved one affected by psychosis. Carers include family members with a biological or non-biological relationship (e.g. parents, siblings, spouses, and other relatives) or a close friend supporting a loved one affected by psychosis. Only one carer per psychosis patient will be included in the study. Specific inclusion criteria include carers who are:

- 1. Adult aged 18 or over
- 2. Those who have at least weekly contacts with the cared-for person, although these contacts could be in a variety of formats, e.g. face to face, phone calls, emails, or social media such as facebook, twitter, text messages
- 3. Living in England during the study period
- 4. Able to communicate in English in usual online communications
- 5. Have regular access to the internet

#### Participant type(s)

Carer

#### Healthy volunteers allowed

Nο

#### Age group

Adult

#### Lower age limit

18 years

#### Sex

Αll

#### Total final enrolment

464

#### Key exclusion criteria

Regrettably, carers with the following characteristics cannot be accepted into the RCT:

- 1. Those aged below 18
- 2. Those who cannot communicate in English
- 3. Those not able to access and use online communications
- 4. Those who cares for a loved one affected by psychosis but another relative/close friend who also shares a caring role for the same individual has already participated in the study (to avoid a clustering effect)

#### Date of first enrolment

05/03/2018

#### Date of final enrolment

14/02/2020

# Locations

#### Countries of recruitment

United Kingdom

England

# Study participating centre South West London & St George's Mental Health NHS Trust (lead centre)

61 Glenburnie Road London United Kingdom SW17 7DJ

# Study participating centre South London & Maudsley NHS Foundation Trust

Monks Orchard Road Beckenham London United Kingdom BR3 3BX

# Study participating centre Berkshire Healthcare NHS Foundation Trust

Fitzwilliam House Skimped Hill Lane Bracknell United Kingdom RG12 1JX

# Study participating centre

Kent and Medway NHS and Social Care Partnership Trust

Barnsole Road Gillingham United Kingdom ME7 4JL

# Study participating centre Cambridgeshire and Peterborough NHS Foundation Trust

Fulbourn Hospital Fulbourn Cambridge United Kingdom CB21 5EF

### Study participating centre Norfolk & Suffolk NHS Foundation Trust

Drayton High Road Norwich United Kingdom NR6 5BE

# Study participating centre

Hertfordshire Partnership University NHS Foundation Trust

Head Office
The Colonnades
Beaconsfield Road
Hatfield
United Kingdom
AL10 8YE

#### Study participating centre Leeds and York Partnership NHS Foundation Trust

2150 Century Way Thorpe Park Leeds United Kingdom LS15 8ZB

# Study participating centre Avon & Wiltshire Mental Health Partnership NHS Trust

Bath NHS House Newbridge Hill Bath United Kingdom BA1 3QE

# Sponsor information

Organisation

St George's, University of London

#### ROR

https://ror.org/040f08y74

# Funder(s)

#### Funder type

Government

#### Funder Name

NIHR Trainees Co-ordinating Centre (TCC); Grant Codes: PDF-2015-08-035

# **Results and Publications**

#### Individual participant data (IPD) sharing plan

The datasets generated during and/or analysed during the current study are not expected to be made available, in accordance with Sponsor's policy.

### IPD sharing plan summary

Not expected to be made available

# **Study outputs**

Output type	Details	Date created	Date added	Peer reviewed?	Patient- facing?
Results article		01/05 /2022	27/10 /2022	Yes	No
Protocol article	protocol	17/03 /2020	19/03 /2020	Yes	No
HRA research summary			26/07 /2023	No	No
Other publications	intervention development	06/08 /2019	09/08 /2019	Yes	No
Other publications	results of an interview study assessing the acceptability of the intervention and carer experiences	02/02 /2022	03/02 /2022	Yes	No
Participant information sheet	Participant information sheet	11/11 /2025	11/11 /2025	No	Yes
Study website	Study website	11/11 /2025	11/11 /2025	No	Yes