

Evaluating a new model of care to enable patients to manage their medicines

Submission date 23/01/2004	Recruitment status No longer recruiting	<input type="checkbox"/> Prospectively registered
		<input type="checkbox"/> Protocol
Registration date 23/01/2004	Overall study status Completed	<input type="checkbox"/> Statistical analysis plan
		<input type="checkbox"/> Results
Last Edited 24/10/2016	Condition category Other	<input type="checkbox"/> Individual participant data
		<input type="checkbox"/> Record updated in last year

Plain English summary of protocol
Not provided at time of registration

Contact information

Type(s)
Scientific

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Additional identifiers

Protocol serial number
RDC01027

Study information

Scientific Title
Evaluating a new model of care to enable patients to manage their medicines

Study objectives

Nonadherence (noncompliance) with prescribed medicines is common, usually preventable, and causes significant morbidity, hospitalisation and wasted resources. This study is evaluating a novel community pharmacy based service, designed to improve patients' satisfaction with their medicines, reduce nonadherence and hence improve their health outcomes. In this service patients receiving newly prescribed medicines from their pharmacy will have a follow-up phone call from the pharmacist to resolve any problems with their medicines and meet any information needs. This randomised controlled trial will determine whether the service reduces nonadherence and increases satisfaction with information about medicines. An economic evaluation will also be conducted.

Ethics approval required

Old ethics approval format

Ethics approval(s)

Not provided at time of registration

Study design

Randomised controlled trial

Primary study design

Interventional

Study type(s)

Prevention

Health condition(s) or problem(s) studied

Problems with medicines

Interventions

- i. Follow-up phone call from pharmacists
- ii. Standard care

Intervention Type

Other

Phase

Not Specified

Primary outcome(s)

Patients needs; problems with medicines; satisfaction with information about medicines scale (SIMS); adherence; health status (SF36).

Key secondary outcome(s)

Not provided at time of registration

Completion date

01/03/2001

Eligibility

Key inclusion criteria

Patients requiring prescription medicines for stroke, coronary heart disease, asthma, diabetes, rheumatoid arthritis or aged 75 or older.

Participant type(s)

Patient

Healthy volunteers allowed

No

Age group

Senior

Sex

All

Key exclusion criteria

Not provided at time of registration

Date of first enrolment

01/12/1998

Date of final enrolment

01/03/2001

Locations**Countries of recruitment**

United Kingdom

England

Study participating centre**School of Pharmacy**

London

United Kingdom

WC1N 1AX

Sponsor information**Organisation**

NHS R&D Regional Programme Register - Department of Health (UK)

Funder(s)

Funder type

Government

Funder Name

NHS Executive London (UK)

Results and Publications

Individual participant data (IPD) sharing plan

IPD sharing plan summary

Not provided at time of registration