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The effect of a personalised letter on response rates to a postal questionnaire: a randomised controlled trial

Submission date 30/09/2004	**Recruitment status** No longer recruiting	[_] Prospectively registered [_] Protocol [_] Statistical analysis plan [X] Results [_] Individual participant data
Registration date 30/09/2004	**Overall study status** Completed	
Last Edited 22/02/2008	**Condition category** Other	

Plain English summary of protocol
Not provided at time of registration

Contact information

Type(s)
Scientific

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Additional identifiers

Protocol serial number
N0311114507

Study information

Scientific Title

Study objectives
Does a personalised addressed letter compared with a standard letter increase response rate to a postal questionnaire on service quality sent to people referred to an exercise referral scheme?

Ethics approval required
Old ethics approval format

Ethics approval(s)
Approval for the study was received in advance from the local research ethics committee and the research governance committee.

Primary study design
Interventional

Study design
Randomised controlled trial

Study type(s)
Screening

Health condition(s) or problem(s) studied
Exercise referral

Interventions
A two-group randomised trial of a personalised letter versus a standard letter.

Intervention Type
Other

Phase
Not Specified

Primary outcome(s)
The number of completed questionnaires returned after completing all methods of follow-up.

Key secondary outcome(s)
Not provided at time of registration

Completion date
30/06/2003

Eligibility

Key inclusion criteria
People living in the community of Bolton who had been referred to the exercise referral scheme over a three year period.

Participant type(s)

Patient

Healthy volunteers allowed
No

Age group
Not Specified

Sex
Not Specified

Key exclusion criteria
Not provided at time of registration

Date of first enrolment
01/06/2002

Date of final enrolment
30/06/2003

Locations

Countries of recruitment
United Kingdom

England

Study participating centre
Bolton Primary Care Trust
Bolton
United Kingdom
BL1 1PP

Sponsor information

Organisation
Department of Health

Funder(s)

Funder type
Government

Funder Name
Bolton Primary Care Trust (UK)

Results and Publications

Individual participant data (IPD) sharing plan

IPD sharing plan summary
Not provided at time of registration

Study outputs

Output type	Details	Date created	Date added	Peer reviewed?	Patient-facing?
Results article	Results	10/11/2004		Yes	No